

One to One Contacts Public Company Limited
and its subsidiaries
Report and consolidated financial statements
31 December 2021

Independent Auditor's Report

To the Shareholders of One to One Contacts Public Company Limited

Opinion

I have audited the accompanying consolidated financial statements of One to One Contacts Public Company Limited and its subsidiaries (the Group), which comprise the consolidated statement of financial position as at 31 December 2021, and the related consolidated statements of comprehensive income, changes in shareholders' equity and cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies, and have also audited the separate financial statements of One to One Contacts Public Company Limited for the same period.

In my opinion, the financial statements referred to above present fairly, in all material respects, the financial position of One to One Contacts Public Company Limited and its subsidiaries and of One to One Contacts Public Company Limited as at 31 December 2021, their financial performance and cash flows for the year then ended in accordance with Thai Financial Reporting Standards.

Basis for Opinion

I conducted my audit in accordance with Thai Standards on Auditing. My responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of my report. I am independent of the Group in accordance with the Code of Ethics for Professional Accountants as issued by the Federation of Accounting Professions as relevant to my audit of the financial statements, and I have fulfilled my other ethical responsibilities in accordance with the Code. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Key Audit Matters

Key audit matters are the matter that, in my professional judgement, were of most significance in my audit of the financial statements of the current period. Those matters were addressed in the context of my audit of the financial statements as a whole, and in forming my opinion thereon, and I do not provide a separate opinion on those matters.

I have fulfilled the responsibilities described in the Auditor's Responsibilities for the Audit of the Financial Statements section of my report, including in relation to those matters. Accordingly, my audit included the performance of procedures designed to respond to my assessment of the risks of material misstatement of the financial statements. The results of my audit procedures, including the procedures performed to address the matters below, provide the basis for my audit opinion on the accompanying financial statements as a whole.

Key audit matters and how audit procedures respond for those matters are described below.

Revenue recognition relating to long-term service contracts

The Group has disclosed its policies on revenue recognition for service provided under long-term contracts in Note 4.1 to the financial statements. The amount of revenue that the Group recognised from such service contracts in each period forms a significant portion of the Group's total revenue and directly affect profit or loss of the Group. In addition, the service contracts side terms are varied. There are therefore risks with respect to amount and timing of the recognition of revenue for long-term service contracts.

I assessed and tested the internal controls of the Group with respect to the revenue cycle, including contract process, by making enquiry of responsible executives, gaining an understanding of the controls and selecting representative samples to test the operation of the designed controls. On a sampling basis, I selected long-term service contracts made with customers in order to read the contracts to consider the conditions relating to revenue recognition, including making enquiry of the management about the terms of these contracts relevant to revenue recognition. I also examined, on a sampling basis, the accounting transactions related to service revenue accounts during the year and near the end of the accounting period with supporting documents and reviewed credit notes issued after the period-end. In addition, I performed analytical procedures on disaggregated data to detect any irregularities in service revenue throughout the period, particularly for accounting entries made through journal vouchers, and reviewed the disclosures made in the notes to the financial statements with respect to the basis of revenue recognition.

Allowance for expected credit losses

As at 31 December 2021, the Group had significant balances of trade accounts receivable and accrued income (accounting for 13% of total assets in the consolidated and separate financial statements). Determining the net realisable value as disclosed in Note 8 to the financial statements requires significant judgment of management, particularly with regard to estimated losses that may be incurred from uncollectible debts when debtors are unable to pay, and the timing of such recognition. This impact the amount of allowance for expected credit losses to be set aside. Therefore I gave significant attention to allowance for expected credit losses.

I assessed and gained an understanding of the internal controls of the Group relevant to the determination of allowance for expected credit losses by making enquiry of the responsible executives, gaining an understanding of the basis applied in determining the allowance for expected credit losses and reviewing the consistency of the application. I also reviewed the debtor aging analysis report, tested the correctness of aging therein, including reviewing the related assumption in estimating the expected credit losses in aging report and, for long outstanding debts on debtor aging analysis report, considered the credit terms given and assessed collectability by taking into account historical debt collection experience. Moreover, I analysed financial information of debtor to assess the financial status of major and long outstanding trade accounts receivable, considered subsequent collections after the period-end date, tested the calculation of the allowance for expected credit losses according to the policy set by the management, and enquired about the rationale for the recording of specific allowances. I also considered the reasonableness and adequacy of the allowance for expected credit losses.

Other Information

Management is responsible for the other information. The other information comprise the information included in annual report of the Group, but does not include the financial statements and my auditor's report thereon. The annual report of the Group is expected to be made available to me after the date of this auditor's report.

My opinion on the financial statements does not cover the other information and I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial statements, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or my knowledge obtained in the audit or otherwise appears to be materially misstated.

When I read the annual report of the Group, if I conclude that there is a material misstatement therein, I am required to communicate the matter to those charged with governance for correction of the misstatement.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Thai Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Thai Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Thai Standards on Auditing, I exercise professional judgement and maintain professional skepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. I am responsible for the direction, supervision and performance of the group audit. I remain solely responsible for my audit opinion.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

I also provide those charged with governance with a statement that I have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on my independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, I determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. I describe these matters in my auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, I determine that a matter should not be communicated in my report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

I am responsible for the audit resulting in this independent auditor's report.

Sarinda Hirunprasurtwutti
Certified Public Accountant (Thailand) No. 4799

EY Office Limited
Bangkok: 22 February 2022

One to One Contacts Public Company Limited and its subsidiaries

Statement of financial position

As at 31 December 2021

(Unit: Baht)

	Note	Consolidated financial statements		Separate financial statements	
		2021	2020	2021	2020
Assets					
Current assets					
Cash and cash equivalents	7	192,923,395	306,380,986	186,301,110	301,778,657
Trade and other receivables	6, 8	84,998,320	122,953,479	83,941,964	127,088,058
Short-term loans to related parties	6	1,700,000	-	24,500,000	28,000,000
Accrued income	6, 9	48,465,788	51,968,206	47,117,227	50,570,369
Inventories	10	5,785,588	11,709,458	4,356,544	4,954,391
Other current financial assets	11	326,726,576	2,689,981	326,726,576	2,689,981
Other current assets	12	48,109,072	59,921,907	46,416,129	58,326,239
Total current assets		708,708,739	555,624,017	719,359,550	573,407,695
Non-current assets					
Investment in subsidiaries	13	-	-	14,964,556	7,964,556
Equipment	14	59,626,710	43,449,694	55,672,235	35,315,654
Right-of-use assets	17	23,977,137	52,750,692	23,757,287	51,611,118
Intangible assets	15	28,432,834	32,116,222	27,847,224	24,470,837
Deferred tax assets	24	1,354,343	7,198,869	-	6,687,195
Other non-current financial assets	11	180,606,914	6,103,875	180,251,647	5,775,241
Other non-current assets		262,876	1,016,457	257,916	581,747
Total non-current assets		294,260,814	142,635,809	302,750,865	132,406,348
Total assets		1,002,969,553	698,259,826	1,022,110,415	705,814,043

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries

Statement of financial position (continued)

As at 31 December 2021

(Unit: Baht)

	Note	Consolidated financial statements		Separate financial statements	
		2021	2020	2021	2020
Liabilities and shareholders' equity					
Current liabilities					
Trade and other payables	6, 16	46,234,584	38,753,048	43,614,102	37,369,124
Current position of lease liabilities	17	11,659,044	11,958,231	11,517,970	11,029,830
Income tax payable		-	1,316	-	-
Other current liabilities	18	13,020,433	25,185,337	12,373,400	25,562,945
Total current liabilities		70,914,061	75,897,932	67,505,472	73,961,899
Non-current liabilities					
Lease liabilities, net of current position	17	13,112,754	42,901,368	13,027,864	42,675,404
Provision for long-term employee benefits	19	10,110,116	15,296,820	9,554,196	14,030,298
Deferred tax liabilities	24	2,981,566	-	2,981,566	-
Other non-current liabilities		1,652,759	1,149,586	1,608,159	1,149,586
Total non-current liabilities		27,857,195	59,347,774	27,171,785	57,855,288
Total liabilities		98,771,256	135,245,706	94,677,257	131,817,187
Shareholders' equity					
Share capital	20				
Registered					
840,000,000 ordinary shares of Baht 1 each (2020: 280,000,000 ordinary shares of Baht 1 each)		840,000,000	280,000,000	840,000,000	280,000,000
Issued and fully paid up					
559,999,995 ordinary shares of Baht 1 each (2020: 280,000,000 ordinary shares of Baht 1 each)		559,999,995	280,000,000	559,999,995	280,000,000
Share premium		304,418,692	304,418,692	304,418,692	304,418,692
Retained earnings					
Appropriated - statutory reserve	21	28,700,000	27,100,000	28,700,000	27,100,000
Unappropriated (deficits)		10,798,841	(48,564,512)	34,314,471	(37,521,836)
Other components of shareholders' equity		280,769	59,940	-	-
Total shareholders' equity		904,198,297	563,014,120	927,433,158	573,996,856
Total liabilities and shareholders' equity		1,002,969,553	698,259,826	1,022,110,415	705,814,043

The accompanying notes are an integral part of the financial statements.

Directors

One to One Contacts Public Company Limited and its subsidiaries

Statement of comprehensive income

For the year ended 31 December 2021

(Unit: Baht)

	<u>Note</u>	<u>Consolidated financial statements</u>		<u>Separate financial statements</u>	
		<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Profit or loss:					
Revenues					
Services income		560,217,333	639,263,136	537,045,410	623,112,772
Revenues from contract work		35,683,341	36,435,667	35,396,490	35,445,667
Revenues from sales		1,513,176	3,135,948	-	-
Other income		58,713,624	789,769	57,467,747	1,285,779
Total revenues		656,127,474	679,624,520	629,909,647	659,844,218
Expenses					
	23				
Cost of services		465,931,328	563,087,492	439,502,260	546,187,625
Cost of contract work		22,099,917	37,138,674	24,033,936	38,068,071
Cost of sales		1,055,697	2,164,865	-	-
Selling and services expenses		5,719,980	6,741,648	2,948,177	3,282,396
Administrative expenses		102,383,306	75,187,577	95,193,748	67,031,757
Other expenses		4,659,313	103,424	77,777	19,829,185
Total expenses		601,849,541	684,423,680	561,755,898	674,399,034
Operating profit (loss)		54,277,933	(4,799,160)	68,153,749	(14,554,816)
Finance income		1,031,208	5,465,774	1,331,589	5,779,741
Finance cost		(1,913,386)	(2,712,942)	(1,868,226)	(2,634,670)
Reversal of impairment loss on financial assets (loss)		15,014,368	(47,481,626)	15,014,368	(47,481,626)
Profit (loss) before income tax expenses		68,410,123	(49,527,954)	82,631,480	(58,891,371)
Income tax (expenses) income	24	(12,730,652)	676,941	(13,737,776)	386,786
Profit (loss) for the year		55,679,471	(48,851,013)	68,893,704	(58,504,585)

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries

Statement of comprehensive income (continued)

For the year ended 31 December 2021

(Unit: Baht)

	Note	Consolidated financial statements		Separate financial statements	
		2021	2020	2021	2020
Other comprehensive income:					
<i>Other comprehensive income to be reclassified to profit or loss in subsequent periods:</i>					
Exchange differences on translation of financial statements in foreign currency		220,829	27,692	-	-
Other comprehensive income to be reclassified to profit or loss in subsequent periods		220,829	27,692	-	-
<i>Other comprehensive income not to be reclassified to profit or loss in subsequent periods</i>					
Actuarial gain on defined benefit plan		6,604,852	2,406,649	5,678,253	2,453,507
Less: Income tax effect	24	(1,320,970)	(481,330)	(1,135,650)	(490,701)
Other comprehensive income not to be reclassified to profit or loss in subsequent periods - net of income tax		5,283,882	1,925,319	4,542,603	1,962,806
Other comprehensive income for the year		5,504,711	1,953,011	4,542,603	1,962,806
Total comprehensive income for the year		61,184,182	(46,898,002)	73,436,307	(56,541,779)
Basic earnings (loss) per share					
Profit (loss) attributable to equity holders of the Company	25	0.17	(0.18)	0.21	(0.21)
Weighted average number of ordinary share (shares)		335,999,999	280,000,000	335,999,999	280,000,000

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries

Statement of changes in shareholders' equity

For the year ended 31 December 2021

(Unit: Baht)

	Consolidated financial statements					
	Issued and paid up share capital	Share premium	Retained earnings		Other components of equity	Total shareholders' equity
			statutory reserve	Unappropriated (deficits)	Exchange differences on translation of financial statements in foreign currency	
Balance as at 1 January 2020	280,000,000	304,418,692	27,100,000	255,955,706	32,248	867,506,646
Loss for the year	-	-	-	(48,851,013)	-	(48,851,013)
Other comprehensive income for the year	-	-	-	1,925,319	27,692	1,953,011
Total comprehensive income for the year	-	-	-	(46,925,694)	27,692	(46,898,002)
Dividend paid (Note 26)	-	-	-	(257,594,524)	-	(257,594,524)
Balance as at 31 December 2020	<u>280,000,000</u>	<u>304,418,692</u>	<u>27,100,000</u>	<u>(48,564,512)</u>	<u>59,940</u>	<u>563,014,120</u>
Balance as at 1 January 2021	280,000,000	304,418,692	27,100,000	(48,564,512)	59,940	563,014,120
Profit for the year	-	-	-	55,679,471	-	55,679,471
Other comprehensive income for the year	-	-	-	5,283,882	220,829	5,504,711
Total comprehensive income for the year	-	-	-	60,963,353	220,829	61,184,182
Increase share capital (Note 20)	279,999,995	-	-	-	-	279,999,995
Transferred retained earnings to statutory reserve (Note 21)	-	-	1,600,000	(1,600,000)	-	-
Balance as at 31 December 2021	<u>559,999,995</u>	<u>304,418,692</u>	<u>28,700,000</u>	<u>10,798,841</u>	<u>280,769</u>	<u>904,198,297</u>

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries

Statement of changes in shareholders' equity (continued)

For the year ended 31 December 2021

(Unit: Baht)

	Separate financial statements				Total shareholders' equity
	Issued and paid up share capital	Share premium	Retained earnings		
			Appropriated - statutory reserve	Unappropriated (deficits)	
Balance as at 1 January 2020	280,000,000	304,418,692	27,100,000	276,614,467	888,133,159
Loss for the year	-	-	-	(58,504,585)	(58,504,585)
Other comprehensive income for the year	-	-	-	1,962,806	1,962,806
Total comprehensive income for the year	-	-	-	(56,541,779)	(56,541,779)
Dividend paid (Note 26)	-	-	-	(257,594,524)	(257,594,524)
Balance as at 31 December 2020	<u>280,000,000</u>	<u>304,418,692</u>	<u>27,100,000</u>	<u>(37,521,836)</u>	<u>573,996,856</u>
Balance as at 1 January 2021	280,000,000	304,418,692	27,100,000	(37,521,836)	573,996,856
Profit for the year	-	-	-	68,893,704	68,893,704
Other comprehensive income for the year	-	-	-	4,542,603	4,542,603
Total comprehensive income for the year	-	-	-	73,436,307	73,436,307
Increase share capital (Note 20)	279,999,995	-	-	-	279,999,995
Transferred retained earnings					
to statutory reserve (Note 21)	-	-	1,600,000	(1,600,000)	-
Balance as at 31 December 2021	<u>559,999,995</u>	<u>304,418,692</u>	<u>28,700,000</u>	<u>34,314,471</u>	<u>927,433,158</u>

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries

Cash flows statement

For the year ended 31 December 2021

(Unit: Baht)

	<u>Note</u>	<u>Consolidated financial statements</u>		<u>Separate financial statements</u>	
		<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Cash flows from operating activities					
Profit (loss) before tax		68,410,123	(49,527,954)	82,631,480	(58,891,371)
Adjustments to reconcile profit (loss) before tax to net cash provided by (paid from) operating activities:					
Depreciation and amortisation	14, 15, 17	45,271,374	47,893,390	37,820,706	44,001,339
Gain on disposal of financial assets	11.1.1	(19,441,903)	-	(19,441,903)	-
Gain on disposal of investment of subsidiary	13.3	(1,000,000)	-	-	-
Gain on security investment measured at fair value to profit or loss	11.1.1	(30,193,541)	(450,000)	(30,193,541)	(450,000)
Allowance for expected credit losses (reversal)	8	(14,067,861)	46,260,844	(14,067,861)	46,260,844
Allowance for other non-current financial assets (reversal)		(946,506)	1,220,782	(946,506)	1,220,782
Allowance for impairment of investment in subsidiary	13	-	-	-	19,725,911
Provision for long-term employee benefits	19	1,418,148	1,531,550	1,202,151	1,147,844
Provision for projects loss (reversal)		(4,577,450)	3,354,477	(4,577,450)	3,354,477
Provision for impairment of intangible assets	15	4,581,536	-	-	-
Loss on write-off withholding tax deduct at source		18,260	103,425	8,183	103,275
Net difference of right-of-use assets and lease liabilities arising from termination of contract	17	(2,292,609)	-	(2,292,609)	-
Transfer intangible assets to expense	15	1,887,559	173,282	1,850,202	173,282
Loss on write-off fixed assets		1,917,905	-	1,917,905	-
(Gain) loss on disposal of equipment and intangible assets		1,299,880	(113,258)	(414,215)	(113,258)
Unrealised (gain) loss on exchange		41,096	(37,357)	41,096	(37,357)
Interest income		(1,031,208)	(5,465,774)	(1,331,588)	(5,779,741)
Interest expense	17.2, 17.3	1,814,881	2,558,533	1,790,933	2,513,946
Profit from operating activities before changes in operating assets and liabilities		53,109,684	47,501,940	53,996,983	53,229,973

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries

Cash flows statement (continued)

For the year ended 31 December 2021

(Unit: Baht)

	Note	Consolidated financial statements		Separate financial statements	
		2021	2020	2021	2020
Operating assets (increase) decrease					
Trade and other receivables		51,995,645	(1,628,918)	57,201,032	(179,872)
Accrued income		3,502,418	22,119,393	3,453,142	23,345,831
Inventories		5,923,870	(8,457,871)	597,847	(1,753,015)
Other current financial assets		-	230,757	-	230,757
Other current assets		3,110,480	5,475,748	2,661,872	5,515,263
Other non-current financial assets		1,443,467	(585,582)	1,470,100	(660,891)
Other non-current assets		753,581	1,228,806	323,831	1,663,516
Operating liabilities increase (decrease)					
Trade and other payables		2,546,327	(34,865,182)	1,309,769	(35,475,322)
Other current liabilities		(7,587,454)	5,952,242	(8,612,095)	6,094,886
Other non-current liabilities		503,173	109,825	458,573	111,825
Cash flows from operating activities		115,301,191	37,081,158	112,861,054	52,122,951
Cash paid for income tax		(14,447,741)	(12,622,001)	(13,869,717)	(12,334,900)
Cash received from withholding tax refundable		17,905,107	14,583,661	17,905,107	14,583,661
Cash paid for provision for long-term employee benefits		-	(805,021)	-	(805,021)
Net cash flows from operating activities		118,758,557	38,237,797	116,896,444	53,566,691
Cash flows from investing activities					
Cash received for fixed deposit at bank		-	475,126,832	-	475,126,832
Cash paid for short-term loans to subsidiaries	6	(1,700,000)	-	(8,000,000)	(22,000,000)
Cash received from repayment of short-term loans to subsidiaries	6	-	-	11,500,000	-
Cash received from interest income		1,028,962	6,067,692	1,314,890	6,396,244
Cash paid for purchase of financial assets	11	(571,508,862)	-	(571,508,862)	-
Proceeds from disposal of financial assets	11.1.1	122,107,711	-	122,107,711	-
Purchase of investment of subsidiary	13.3	(5,000,000)	-	-	-
Cash received from disposals of investment of subsidiary	13.3	6,000,000	-	-	-
Cash paid for investment in subsidiaries	13	-	-	(7,000,000)	(3,000,000)
Proceeds from disposals of equipment		4,395,528	128,430	495,528	99,020
Cash paid for acquisition of equipment and intangible assets		(53,857,844)	(19,497,188)	(48,354,394)	(10,016,424)
Net cash flows from (used in) investing activities		(498,534,505)	461,825,766	(499,445,127)	446,605,672

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries

Cash flows statement (continued)

For the year ended 31 December 2021

(Unit: Baht)

	Note	Consolidated financial statements		Separate financial statements	
		2021	2020	2021	2020
Cash flows from financing activities					
Cash received from short-term bank loan		30,000,000	-	30,000,000	-
Cash paid for short-term bank loan		(30,000,000)	-	(30,000,000)	-
Cash paid for lease liabilities	17.2	(13,881,208)	(13,653,780)	(12,928,859)	(12,714,269)
Proceeds from increase in share capital	20	279,999,995	-	279,999,995	-
Dividend paid	26	-	(257,594,524)	-	(257,594,524)
Net cash flows from (used in) financing activities		<u>266,118,787</u>	<u>(271,248,304)</u>	<u>267,071,136</u>	<u>(270,308,793)</u>
Net increase in translation adjustments		<u>199,570</u>	<u>22,689</u>	<u>-</u>	<u>-</u>
Net increase (decrease) in cash and cash equivalents		<u>(113,457,591)</u>	<u>228,837,948</u>	<u>(115,477,547)</u>	<u>229,863,570</u>
Cash and cash equivalents at beginning of year		<u>306,380,986</u>	<u>77,543,038</u>	<u>301,778,657</u>	<u>71,915,087</u>
Cash and cash equivalents at end of year	7	<u><u>192,923,395</u></u>	<u><u>306,380,986</u></u>	<u><u>186,301,110</u></u>	<u><u>301,778,657</u></u>
Supplement disclosures of cash flows information					
Non-cash items					
Increase (decrease) in payable for equipment and intangible assets		4,923,734	(5,115)	4,923,734	(204,632)
Increase in receivable for sale of equipment		-	(190,004)	-	(2,340,000)
Acquisition of right-of-use assets under lease agreements	17	4,994,899	416,558	4,994,899	416,558

The accompanying notes are an integral part of the financial statements.

One to One Contacts Public Company Limited and its subsidiaries
Notes to consolidated financial statements
For the year ended 31 December 2021

1. General information

1.1 Corporate information

One to One Contacts Public Company Limited (“the Company”) is a public company incorporated and domiciled in Thailand. The Company is principally engaged in providing customer contact center services. Its registered address is at 99/9, Moo 4, Software Park Building, 27th Floor, Chaengwattana Road, Klong Glur, Pak-Kred, Nonthaburi.

On 9 December 2020, Samart Corporation Public Company Limited, the Group’s former parent company, disposed all of the Company’s shares to the individual group investors. Therefore, after the completion of this transaction, the Company is no longer be Samart Corporation Public Company Limited’s subsidiary.

1.2 Coronavirus disease 2019 Pandemic

A wave of the Coronavirus disease 2019 pandemic has slowed down the economic recovery, adversely impacting most businesses and industries. This situation significantly affects the Group’s business activities in terms of terms of service and customer payment abilities and this is significantly impacting the Group’s financial position, operating results, and cash flows at present, and is expected to do so in the future. The Group’s management has continuously monitored ongoing developments and assessed the financial impact in respect of the valuation of assets, provisions and contingent liabilities, and has used estimates and judgement in respect of various issues as the situation has evolved.

2. Basis of preparation

- 2.1 The financial statements have been prepared in accordance with Thai Financial Reporting Standards enunciated under the Accounting Professions Act B.E. 2547 and their presentation has been made in compliance with the stipulations of the Notification of the Department of Business Development, issued under the Accounting Act B.E. 2543.

The financial statements in Thai language are the official statutory financial statements of the Company. The financial statements in English language have been translated from the Thai language financial statements.

The financial statements have been prepared on a historical cost basis except where otherwise disclosed in the accounting policies.

2.2 Basis of consolidation

- a) The consolidated financial statements include the financial statements of One to One Contacts Public Company Limited (“the Company”) and the following subsidiary companies (“the subsidiaries”):

Company’s name	Nature of business	Country of incorporation	Percentage of shareholding	
			<u>2021</u> Percent	<u>2020</u> Percent
One to One Professional Company Limited	Provide company personnel to perform work regarding providing information, news and information center on-site and off-site and cleaning service	Thailand	100	100
One to One (Cambodia) Company Limited	Provide customer contact center services	Cambodia	100	100
Inno Hub Company Limited	Provide research and development related to software program, robot, equipment, tooling and artefact innovation	Thailand	100	100

- b) The Company is deemed to have control over an investee or subsidiaries if it has rights, or is exposed, to variable returns from its involvement with the investee, and it has the ability to direct the activities that affect the amount of its returns.
- c) Subsidiaries are fully consolidated, being the date on which the Company obtains control, and continue to be consolidated until the date when such control ceases.
- d) The financial statements of the subsidiaries are prepared using the same significant accounting policies as the Company.
- e) The assets and liabilities in the financial statements of overseas subsidiary company are translated to Baht using the exchange rate prevailing on the end of reporting period, and revenues and expenses translated using monthly average exchange rates. The resulting differences are shown under the caption of “Exchange differences on translation of financial statements in foreign currency” in the statements of changes in shareholders’ equity.
- f) Material balances and transactions between the Group has been eliminated from the consolidated financial statements.

- 2.3 The separate financial statements present investments in subsidiaries under the cost method.

3. New financial reporting standards

3.1 Financial reporting standards that became effective in the current year

During the year, the Group has adopted the revised financial reporting standards and interpretations which are effective for fiscal years beginning on or after 1 January 2021. These financial reporting standards were aimed at alignment with the corresponding International Financial Reporting Standards with most of the changes directed towards clarifying accounting treatment and providing accounting guidance for users of the standards.

The adoption of these financial reporting standards does not have any significant impact on the Group's financial statements.

3.2 Financial reporting standards that will become effective for fiscal years beginning on or after 1 January 2022

The Federation of Accounting Professions issued a number of revised financial reporting standards, which are effective for fiscal years beginning on or after 1 January 2022. These financial reporting standards were aimed at alignment with the corresponding International Financial Reporting Standards with most of the changes directed towards clarifying accounting treatment and, for some standards, providing temporary reliefs or temporary exemptions for users.

The management of the Group believes that adoption of these amendments will not have any significant impact on the Group's financial statements.

4. Significant accounting policies

4.1 Revenue and expense recognition

Revenues from contracts with customers

The Group accounts for a contract with a customer when it has entered into an agreement between counter parties that creates enforceable rights and obligations. The Group has to identify its performance obligations and allocate a transaction price to each obligation on an appropriate basis.

Revenue from contracts with customers is recognised when control of the goods or services is transferred to the customer at an amount that reflects the consideration to which the Group expects to be entitled in exchange for those goods or services, net of value added tax ("VAT"). Depending on the terms of the contract and the laws that apply to the contract, control of the goods or services may be transferred over time or at a point in time.

The Group principally earns revenue are as follows:

Revenue from customer contact center services

Customer contact center services comprise a comprehensive range of services, from project design and planning of customer contact center services, based on the customer's requirement and installation of hardware and/or software which are treated as a single performance obligation. Revenue is recognised over time when services have been rendered taking into account the stage of completion, using an input method, based on comparison of actual costs incurred up to the end of the period and total anticipated costs to be incurred to completion.

Rendering of service

Service income is recognised when services have been rendered taking into account the stage of completion.

Facility rental service and customer service representative outsource are recognised as revenue on a monthly basis, as stipulated in the agreement.

Sales of goods

Sales of goods are recognised at the point in time when control of the goods is transferred to the customer, generally upon delivery of the goods. Sales is measured at the amount of consideration received or receivable, excluding value added tax, of goods supplied after deducting returns, discounts and allowances to customers.

Interest income

Interest income is recognised on an accrual basis based on the effective interest rate.

Finance cost

Interest expense from financial liabilities at amortised cost is calculated using the effective interest method and recognised on an accrual basis.

4.2 Costs to fulfil contracts with customers

The Group recognises costs to fulfil a customer contract as an asset provided that the costs generate or enhance resources of the entity that will be used in satisfying performance obligations in the future and the costs are expected to be recovered. The asset recognised is amortised to expenses on a systematic basis that is consistent with the pattern of revenue recognition. An impairment loss is recognised to the extent that the carrying amount of an asset recognised exceeds the remaining amount of consideration that the entity expects to receive less direct costs.

4.3 Cash and cash equivalents

Cash and cash equivalents consist of cash in hand and at banks, and all highly liquid investments with an original maturity of three months or less and not subject to withdrawal restrictions.

4.4 Inventories

Finished goods and supplies are valued at the lower of cost (under the weighted average method) and net realisable value.

4.5 Investment

Investment in subsidiaries are accounted for in the separate financial statements using the cost method.

4.6 Equipment and depreciation

Equipment is stated at cost less accumulated depreciation and allowances for loss on impairment of assets (if any).

Depreciation of equipment is calculated by reference to its cost on the straight-line basis over the following estimated useful lives:

Tools and equipment	3 years and 5 years
Office equipment and computer	3 years 5 years and 10 years
Motor vehicles	5 years

Depreciation is included in determining income.

No depreciation is provided on equipment under installation.

An item of equipment is derecognised upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on disposal of an asset is included in profit or loss when the asset is derecognised.

4.7 Intangible assets

Intangible assets is recognised at cost. Following the initial recognition, the intangible assets are carried at cost less any accumulated amortisation and allowance for impairment losses (if any).

Intangible assets with finite lives are amortised on the straight-line basis over the economic useful life and tested for impairment whenever there is an indication that the intangible asset may be impaired. The amortisation period and the amortisation method of such intangible asset is reviewed at least at each financial year end. The amortisation expense is charged to profit or loss.

Intangible asset, which is computer software, has useful life of 3 years, 5 years and 10 years.

No amortization is provided on computer software under installation.

4.8 Related party transactions

Related parties comprise individuals and enterprises that control, or are controlled by, the Company, whether directly or indirectly, or which are under common control with the Company.

They also include associates, and individuals or enterprises which directly or indirectly own a voting interest in the Company that gives them significant influence over the Company, key management personnel, directors, and officers with authority in the planning and direction of the Company's operations.

4.9 Lease

At inception of contract, the Group assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

The Group as a lessee

The Group applied a single recognition and measurement approach for all leases, except for short-term leases and leases of low-value assets. At the commencement date of the lease (i.e. the date the underlying asset is available for use), the Group recognises right-of-use assets representing the right to use underlying assets and lease liabilities based on lease payments.

Right-of-use assets

Right-of-use assets are measured at cost, less accumulated depreciation, any accumulated impairment losses, and adjusted for any remeasurement of lease liabilities. The cost of right-of-use assets includes the amount of lease liabilities initially recognised, initial direct costs incurred, and lease payments made at or before the commencement date of the lease less any lease incentives received.

Depreciation of right-of-use assets are calculated by reference to their costs, on the straight-line basis over the shorter of their estimated useful lives and the lease term.

Building and building's improvement	2 - 10 years
-------------------------------------	--------------

If ownership of the leased asset is transferred to the Group at the end of the lease term or the cost reflects the exercise of a purchase option, depreciation is calculated using the estimated useful life of the asset.

Lease liabilities

Lease liabilities are measured at the present value of the lease payments to be made over the lease term. The lease payments include fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, and amounts expected to be payable under residual value guarantees. Moreover, the lease payments include the exercise price of a purchase option reasonably certain to be exercised by the Group and payments of penalties for terminating the lease, if the lease term reflects the Group exercising an option to terminate. Variable lease payments that do not depend on an index or a rate are recognised as expenses in the period in which the event or condition that triggers the payment occurs.

The Group discounted the present value of the lease payments by the interest rate implicit in the lease or the Group's incremental borrowing rate. After the commencement date, the amount of lease liabilities is increased to reflect the accretion of interest and reduced for the lease payments made. In addition, the carrying amount of lease liabilities is remeasured if there is a change in the lease term, a change in the lease payments or a change in the assessment of an option to purchase the underlying asset.

Short-term leases and leases of low-value assets

A lease that has a lease term less than or equal to 12 months from commencement date or a lease of low-value assets is recognised as expenses on a straight-line basis over the lease term.

4.10 Impairment of non-financial assets

At the end of each reporting period, the Group performs impairment reviews in respect of equipment, right-of-use assets and other intangible assets whenever events or changes in circumstances indicate that an assets may be impaired. An impairment loss is recognised when the recoverable amount of an asset, which is the higher of the asset's fair value less costs to sell and its value in use, is less than the carrying amount.

The Group will recognise an impairment loss in profit or loss.

4.11 Foreign currencies

The consolidated and separate financial statements are presented in Baht, which is also the Company's functional currency. Items of each entity included in the consolidated financial statements are measured using the functional currency of that entity.

Transactions in foreign currencies are translated into Baht at the exchange rate ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated into Baht at the exchange rate ruling at the end of the reporting period.

Gains and losses on exchange are included in determining income.

4.12 Employee benefits

Short-term employee benefits

Salaries, wages, bonuses and contributions to the social security fund are recognised as expenses when incurred.

Post-employment benefits

Defined contribution plans

The Group and its employees have jointly established a provident fund. The fund is monthly contributed by employees and by the Group. The fund's assets are held in a separate trust fund and the Group's contributions are recognised as expenses when incurred.

Defined benefit plans

The Group has obligations in respect of the severance payments it must make to employees upon retirement under labor law. The Group treats these severance payment obligations as a defined benefit plan.

The obligation under the defined benefit plan is determined by a professionally qualified independent actuary based on actuarial techniques, using the projected unit credit method.

Actuarial gains and losses arising from defined benefit plans are recognised immediately in other comprehensive income.

Provision for vacation

The Group has set up provision for vacation which is calculated in accordance with the Group's policy and formula, taking into consideration the employee's salary, the number of service years and the unused vacation days.

4.13 Provisions

Provisions are recognised when the Group has a present obligation as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation, and a reliable estimate can be made of the amount of the obligation.

4.14 Income tax

Income tax expense represents the sum of corporate income tax currently payable and deferred tax.

Current tax

Current income tax is provided in the accounts at the amount expected to be paid to the taxation authorities, based on taxable profits determined in accordance with tax legislation.

Deferred tax

Deferred income tax is provided on temporary differences between the tax bases of assets and liabilities and their carrying amounts at the end of each reporting period, using the tax rates enacted at the end of the reporting period.

The Group recognises deferred tax liabilities for all taxable temporary differences while it recognises deferred tax assets for all deductible temporary differences and tax losses carried forward to the extent that it is probable that future taxable profit will be available against which such deductible temporary differences and tax losses carried forward can be utilised.

At each reporting date, the Group reviews and reduces the carrying amount of deferred tax assets to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised.

The Group records deferred tax directly to shareholders' equity if the tax relates to items that are recorded directly to shareholders' equity.

4.15 Financial instruments

The Group initially measures financial assets at its fair value plus, in the case of financial assets that are not measured at fair value through profit or loss, transaction costs. However, trade receivables, that do not contain a significant financing component are measured at the transaction price as disclosed in the accounting policy relating to revenue recognition.

Classification and measurement of financial assets

Financial assets are classified, at initial recognition, as to be subsequently measured at amortised cost or fair value through profit or loss ("FVTPL"). The classification of financial assets at initial recognition is driven by the Group's business model for managing the financial assets and the contractual cash flows characteristics of the financial assets.

Financial assets at amortised cost

The Group measures financial assets at amortised cost if the financial asset is held in order to collect contractual cash flows and the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Financial assets at amortised cost are subsequently measured using the effective interest rate (“EIR”) method and are subject to impairment. Gains and losses are recognised in profit or loss when the asset is derecognised, modified or impaired.

Financial assets at FVTPL

Financial assets measured at FVTPL are carried in the statement of financial position at fair value with net changes in fair value recognised in profit or loss.

These financial assets include derivatives, security investments held for trading, equity investments which the Group has not irrevocably elected to classify at FVOCI and financial assets with cash flows that are not solely payments of principal and interest.

Dividends on listed equity investments are recognised as other income in profit or loss.

Classification and measurement of financial liabilities

At initial recognition the Group’s financial liabilities are recognised at fair value net of transaction costs and classified as liabilities to be subsequently measured at amortised cost using the EIR method. Gains and losses are recognised in profit or loss when the liabilities are derecognised as well as through the EIR amortisation process. In determining amortised cost, the Group takes into account any fees or costs that are an integral part of the EIR. The EIR amortisation is included in finance costs in profit or loss.

Derecognition of financial instruments

A financial asset is primarily derecognised when the rights to receive cash flows from the asset have expired or have been transferred and either the Group has transferred substantially all the risks and rewards of the asset, or the Group has transferred control of the asset.

A financial liability is derecognised when the obligation under the liability is discharged or cancelled or expires. When an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as the derecognition of the original liability and the recognition of a new liability. The difference in the respective carrying amounts is recognised in profit or loss.

Impairment of financial assets

The Group recognises an allowance for expected credit losses (“ECLs”) for all debt instruments not held at FVTPL. ECLs are based on the difference between the contractual cash flows due in accordance with the contract and all the cash flows that the Group expects to receive, discounted at an approximation of the original effective interest rate.

For credit exposures for which there has not been a significant increase in credit risk since initial recognition, ECLs are provided for credit losses that result from default events that are possible within the next 12-months (a 12-month ECL). For those credit exposures for which there has been a significant increase in credit risk since initial recognition, a loss allowance is required for credit losses expected over the remaining life of the exposure (a lifetime ECL).

The Group considers a significant increase in credit risk to have occurred when contractual payments are more than 60 days past due and considers a financial asset as credit impaired or default when contractual payments are 90 days past due. However, in certain cases, the Group may also consider a financial asset to have a significant increase in credit risk and to be in default using other internal or external information, such as credit rating of issuers.

For trade receivables and contract assets, the Group applies a simplified approach in calculating ECLs. Therefore, the Group does not track changes in credit risk, but instead recognises a loss allowance based on lifetime ECLs at each reporting date.

ECLs are calculated based on its historical credit loss experience and adjusted for forward-looking factors specific to the debtors and the economic environment.

A financial assets is written off when there is no reasonable expectation of recovering the contractual cash flows.

Offsetting of financial instruments

Financial assets and financial liabilities are offset, and the net amount is reported in the statement of financial position if there is a currently enforceable legal right to offset the recognised amounts and there is an intention to settle on a net basis, to realise the assets and settle the liabilities simultaneously.

4.16 Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between buyer and seller (market participants) at the measurement date. The Group applies a quoted market price in an active market to measure their assets and liabilities that are required to be measured at fair value by relevant financial reporting standards. Except in case of no active market of an identical asset or liability or when a quoted market price is not available, the Group measures fair value using valuation technique that are appropriate in the circumstances and maximises the use of relevant observable inputs related to assets and liabilities that are required to be measured at fair value.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy into three levels based on categorise of input to be used in fair value measurement as follows:

- Level 1 - Use of quoted market prices in an observable active market for such assets or liabilities
- Level 2 - Use of other observable inputs for such assets or liabilities, whether directly or indirectly
- Level 3 - Use of unobservable inputs such as estimates of future cash flows

At the end of each reporting period, the Group determines whether transfers have occurred between levels within the fair value hierarchy for assets and liabilities held at the end of the reporting period that are measured at fair value on a recurring basis.

5. Significant accounting judgements and estimates

The preparation of financial statements in conformity with financial reporting standards at times requires management to make subjective judgements and estimates regarding matters that are inherently uncertain. These judgements and estimates affect reported amounts and disclosures and actual results could differ. Significant judgements and estimates are as follows:

5.1 Identification of performance obligations

In identifying performance obligations relating to the provision of customer contract center services, the management is required to use judgement regarding whether each promise to deliver goods or services is considered distinct, taking into consideration terms and conditions of the arrangement. In other words, if a good or service is separately identifiable from other promises in the contract and if the customer can benefit from it, it is accounted for separately.

5.2 Leases

Determining the lease term with extension and termination options - The Group as a lessee

In determining the lease term, the management is required to exercise judgement in assessing whether the Group is reasonably certain to exercise the option to extend or terminate the lease considering all relevant facts and circumstances that create an economic incentive for the Group to exercise either the extension or termination option.

Estimating the incremental borrowing rate - The Group as a lessee

The Group cannot readily determine the interest rate implicit in the lease, therefore, the management is required to exercise judgement in estimating its incremental borrowing rate to discount lease liabilities. The incremental borrowing rate is the rate of interest that the Group would have to pay to borrow over a similar term, and with a similar security, the funds necessary to obtain an asset of a similar value to the right-of-use asset in a similar economic environment.

5.3 Allowance for expected credit losses of trade receivables and contract assets

In determining an allowance for expected credit losses of trade receivables and contract assets, the management needs to make judgement and estimates based upon, among other things, past collection history, aging profile of outstanding debts and the forecast economic condition for groupings of various customer segments with similar credit risks. The Group's historical credit loss experience and forecast economic conditions may also not be representative of whether a customer will actually default in the future.

5.4 Equipment and depreciation

In determining depreciation of equipment, the management is required to make estimates of the useful lives and residual values of the Group's equipment and to review estimate useful lives and residual values when there are any changes.

In addition, the management is required to review equipment for allowance for diminution in value on a periodical basis and record losses on diminution in value in the period when it is determined that their recoverable amount is lower than the carrying cost. This requires judgements regarding forecast of future revenues and expenses relating to the assets subject to the review.

5.5 Deferred tax assets

Deferred tax assets are recognised for deductible temporary differences and unused tax losses to the extent that it is probable that taxable profit will be available against which the temporary differences and losses can be utilised. Significant management judgement is required to determine the amount of deferred tax assets that can be recognised, based upon the likely timing and level of estimate future taxable profits.

5.6 Post-employment benefits under defined benefit plans

The obligation under the defined benefit plan is determined based on actuarial techniques. Such determination is made based on various assumptions, including discount rate, future salary increase rate, mortality rate and staff turnover rate.

6. Related party transactions

During the years, the Group had significant business transactions with related parties. Such transactions, which are summarised below, arose in the ordinary course of business and were concluded on commercial terms and bases agreed upon between the Company and those related parties. The pricing policies for these related party transactions are summarised as follows:

1. Sales and service prices are determined at market price, if there is unknown market price, sales and service prices will be determined at cost plus a margin not over 15 percent. However, the pricing policy is subject to change depending on the type of business and market competition at the time being.
2. Outsourced Contact Center Services are determined at cost plus a margin not less than 10 percent.
3. IT service fees expenses to parent company are charged at the amount stated in the agreement which parent company sets base on cost plus a margin not over 5 percent.
4. Management fees and rental expenses are charged at the amount stated in the agreement.
5. Other service income and expenses are charged at a mutually agreed price.
6. Guarantee fee is charged between the parties at a rate of 0.3 percent per annum.
7. Directors and management's benefit expenses are charged as approved by shareholders' meeting or contractually agreed price.

Significant business transactions between the Company and its related parties were summarised as follows:

	(Unit: Million Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
<u>Transactions with subsidiary company</u>				
(eliminate from the consolidated financial statements)				
Cost of contract work	-	-	3.6	7.1
Cost of service	-	-	2.9	0.6
Other income	-	-	0.7	0.5
Interest income	-	-	0.3	0.3
<u>Transactions with parent company</u>				
(Until 9 December 2020 which was date of non-controlling by the parent company)				
Service income	-	-	-	0.3
Cost of service	-	0.2	-	0.2
Management fee expenses	-	4.5	-	4.5
IT service fee expenses	-	14.5	-	14.5
Rental and utility expenses	-	10.6	-	10.6
Other expenses	-	4.0	-	4.0
<u>Transactions with related companies</u>				
Sales and service income	-	18.7	-	18.7
Purchase of goods and service	-	2.6	-	2.6
Rental and utility expenses	5.2	19.8	5.2	19.8
Other expenses	0.2	1.3	0.2	1.3

The balances of the accounts as at 31 December 2021 and 2020 between the Company and its related parties were as follows:

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
<u>Trade accounts receivable - related parties (Note 8)</u>				
Related companies (related by directors)	-	76	-	76
Total trade accounts receivable - related parties	-	76	-	76
<u>Other receivables - related parties (Note 8)</u>				
Subsidiary companies	-	-	4,312	6,462
Total other receivables - related parties	-	-	4,312	6,462
<u>Accrued income - related parties (Note 9)</u>				
Subsidiary companies	-	-	10	-
Related companies (related by directors)	-	1,087	-	1,087
Total accrued income - related parties	-	1,087	10	1,087
<u>Deposit - related parties</u>				
Related companies (related by directors)	-	6,801	-	6,801
Total deposit - related parties	-	6,801	-	6,801
Less: Allowance for assets impairment	-	(192)	-	(192)
Total deposit-related parties-net	-	6,609	-	6,609
<u>Trade accounts payable - related parties (Note 16)</u>				
Subsidiary companies	-	-	-	191
Related companies (related by directors)	-	2,292	-	2,292
Total trade accounts payable - related parties	-	2,292	-	2,483
<u>Other payables - related parties (Note 16)</u>				
Subsidiary companies	-	-	-	140
Related companies (related by directors)	-	6,742	-	6,742
Total other payables - related parties	-	6,742	-	6,882
<u>Short-term loan to related parties</u>				
Subsidiary companies	-	-	22,800	28,000
Related company (related by directors)	1,700	-	1,700	-
Total short-term loan to related parties	1,700	-	24,500	28,000

Short-term loans to related parties

As at 31 December 2021 and 2020, the balances of loans between the Group and the movement in loans are as follows:

(Unit: Thousand Baht)

	Consolidated financial statements			Balance as at 31 December 2021
	Balance as at 31 December 2020	During the year		
		Increase	Decrease	
Short-term loans to related parties				
<i>Related company</i>				
Insight Media Group Company Limited	-	1,700	-	1,700
Total	-	1,700	-	1,700

(Unit: Thousand Baht)

	Separate financial statements			Balance as at 31 December 2021
	Balance as at 31 December 2020	During the year		
		Increase	Decrease	
Short-term loans to related parties				
<i>Subsidiary companies</i>				
Inno Hub Company Limited	11,000	5,300	(10,500)	5,800
One to One Professional Company Limited	17,000	1,000	(1,000)	17,000
<i>Related company</i>				
Insight Media Group Company Limited	-	1,700	-	1,700
Total	28,000	8,000	(11,500)	24,500

Directors and management's benefits

During the years ended 31 December 2021 and 2020, the Company had employee benefit expenses payable to their directors and management as below.

(Unit: Thousand Baht)

	Consolidated and Separate financial statements	
	<u>2021</u>	<u>2020</u>
Short-term employee benefits	25,334	20,696
Post-employment benefits	237	168
Total	25,571	20,864

7. Cash and cash equivalents

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Cash	119	73	74	39
Bank deposits	192,804	306,308	186,227	301,739
Total	192,923	306,381	186,301	301,778

As at 31 December 2021, bank deposits carried interests between 0.05 and 0.25 percent per annum (2020: between 0.10 and 1.30 percent per annum).

8. Trade and other receivables

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
<u>Trade accounts receivable - related parties</u>				
(Note 6)				
Aged on the basis of due dates				
Not yet due	-	76	-	76
Total trade accounts receivable - related parties	-	76	-	76
<u>Trade accounts receivable - unrelated parties</u>				
Aged on the basis of due dates				
Not yet due	58,787	58,602	56,940	56,933
Past due				
Up to 3 months	23,115	53,467	22,277	52,809
3 - 6 months	132	17,964	132	17,964
6 - 12 months	132	35,330	132	35,330
Over 12 months	34,969	5,963	34,969	5,963
Total trade accounts receivable - unrelated parties	117,135	171,326	114,450	168,999
Total trade accounts receivable	117,135	171,402	114,450	169,075
Less: Allowance for expected credit losses	(34,969)	(49,037)	(34,969)	(49,037)
Total trade accounts receivable - net	82,166	122,365	79,481	120,038
<u>Other receivables</u>				
Other receivables - related parties (Note 6)	-	-	4,312	6,462
Other receivables - unrelated parties	2,830	588	132	588
Accrued interest income	2	-	17	-
Total other receivables	2,832	588	4,461	7,050
Total trade and other receivables - net	84,998	122,953	83,942	127,088

As at 31 December 2021, trade accounts receivable - unrelated parties of the Company included amounts of Baht 34.9 million (2020: Baht 36.6 million), which were receivable from a public company that filed a petition with the Court for business rehabilitation. The Company has evaluated the situation and chance to receive repayments from such debtor. Therefore, as at 31 December 2021 the allowance for expected credit losses was recorded in full amount which the management believes that it was appropriate, considering for the current situation.

The normal credit term is 30 to 60 days.

Set out below is the movement in the allowance for expected credit losses of trade.

	(Unit: Million Baht)	
	Consolidated/Separate financial statements	
	<u>2021</u>	<u>2020</u>
Beginning balance	49.0	2.7
Increase (decrease) in allowance for expected credit losses	(14.1)	46.3
Ending balance	<u>34.9</u>	<u>49.0</u>

9. Accrued income

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
<u>Accrued income - related parties</u> (Note 6)				
Aged on the basis of record dates				
Up to 3 months	-	1,087	10	1,087
Total accrued income - related parties	-	1,087	10	1,087
<u>Accrued income - unrelated parties</u>				
Aged on the basis of record dates				
Up to 3 months	47,201	48,294	45,842	46,896
3 - 6 months	876	1,203	876	1,203
6 - 12 months	389	1,384	389	1,384
Total accrued income - unrelated parties	<u>48,466</u>	<u>50,881</u>	<u>47,107</u>	<u>49,483</u>
Total	<u>48,466</u>	<u>51,968</u>	<u>47,117</u>	<u>50,570</u>

10. Inventories

	(Unit: Thousand Baht)			
	Consolidated financial statements		Separate financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Service contracts in process	4,361	4,954	4,357	4,954
Finished goods	600	5,940	-	-
Supplies	825	815	-	-
Total	<u>5,786</u>	<u>11,709</u>	<u>4,357</u>	<u>4,954</u>

11. Other financial assets

11.1 Other current financial assets

	(Unit: Thousand Baht)	
	Consolidated and Separate financial statements	
	<u>2021</u>	<u>2020</u>
<u>Debt instruments at amortised cost</u>		
Deposits	1,630	1,630
Total debt instruments at amortised cost	<u>1,630</u>	<u>1,630</u>
<u>Financial assets at FVTPL</u>		
Listed equity investments (Note 11.1.1)	325,097	1,060
Total financial assets at FVTPL	<u>325,097</u>	<u>1,060</u>
Total other current financial assets	<u>326,727</u>	<u>2,690</u>

11.1.1 Listed equity investments

Movements of the listed equity investments account during the year ended 31 December 2021 were summarised below.

	(Unit: Thousand Baht)
	Consolidated and separate financial statements
Balance as at 1 January 2020	610
Gain on change in value	450
Balance as at 31 December 2020	1,060
Increase during the year	396,509
Disposals during the year	
Proceeds from disposal of listed equity investments	(122,108)
Gain on disposals	19,442
Total	(102,666)
Gain on change in value	30,194
Balance as at 31 December 2021	325,097

11.2 Other non-current financial assets

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
<u>Debt instruments at amortised cost</u>				
Deposits	5,881	7,325	5,526	6,996
Less: Allowance for expected credit losses	(274)	(1,221)	(274)	(1,221)
Total debt instruments at amortised cost - net	5,607	6,104	5,252	5,775
<u>Financial assets at FVTPL</u>				
Non-listed equity instruments (Note 11.2.1)	175,000	-	175,000	-
Total financial assets at FVTPL	175,000	-	175,000	-
Total other non-current financial assets - net	180,607	6,104	180,252	5,775

11.2.1 Non-listed equity investments

Movements of the non-listed equity investments account during the year ended 31 December 2021 were summarised below.

	(Unit: Thousand Baht)
	Consolidated and separate financial statements
Balance as at 1 January 2021	-
Increase during the year	175,000
Balance as at 31 December 2021	<u>175,000</u>

On 9 September 2021, the meeting of the Board of Directors of the Company passed the resolution to approve the Company to invest in Hinsitsu (Thailand) Public Company Limited (“Hinsitsu”), which is currently engaging in business of manufacturing of silk screen name plates and label stickers per order of customers relating to electrical and electronic for both domestic and overseas markets by acquiring 100,000 ordinary shares with a par value of Baht 100 per share from Simat Technologies Public Company Limited, representing 10 percent of total shares capital of Hinsitsu at a purchase price of totaling Baht 175 million. In this regard, the Company has successfully signed the shares purchase agreement with Simat Technologies Public Company Limited and fully paid for such shares on 30 September 2021.

12. Other current assets

	(Unit: Thousand Baht)			
	Consolidated financial statements		Separate financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Withholding tax deducted at source	39,421	48,122	38,566	47,814
Prepaid expenses	6,850	10,172	6,164	9,004
Undue input value added tax	619	692	608	693
Others	1,219	936	1,078	815
Total	<u>48,109</u>	<u>59,922</u>	<u>46,416</u>	<u>58,326</u>

The Group has regarded withholding tax deducted at source as an asset since it intends to request and has the right to claim for refund of it. However, the net realisable value of tax is subject to the exercise of the claim right by the Group and the results of the Group’s tax audit by the Revenue officials.

However, the management has used judgement to assess the outcome of the refund claims and believes that no loss will result. Therefore, no allowance for diminution in value of withholding tax deducted at sources is recorded as at the end of reporting period.

13. Investments in subsidiaries

13.1 Details of investments in subsidiaries

Details of investments in subsidiaries as presented in separate financial statements are as follows:

Company's name	Paid-up capital		Shareholding percentage		Cost		Allowance for impairment of investment		(unit: Thousand Baht) Carrying amounts based on cost method-net	
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020
			(%)	(%)						
One to One Professional Company Limited	Baht 5 Million	Baht 5 Million	100	100	5,000	5,000	(35)	(35)	4,965	4,965
One to One (Cambodia) Company Limited	600,000 USD	600,000 USD	100	100	19,725	19,725	(19,725)	(19,725)	-	-
Inno Hub Company Limited	Baht 10 Million	Baht 3 Million	100	100	10,000	3,000	-	-	10,000	3,000
Total					<u>34,725</u>	<u>27,725</u>	<u>(19,760)</u>	<u>(19,760)</u>	<u>14,965</u>	<u>7,965</u>

During the year 2020, the Company recognised allowance for impairment of investment in One to One (Cambodia) Company Limited, (a subsidiary company), of Baht 19.7 million as other expenses in the separate comprehensive income statement due to current economic uncertainty and the subsidiary's continuing operating loss.

13.2 Increase in registered share capital of subsidiary company

- a) On 24 February 2020, a meeting of the Board of Director of the Company passed a resolution to approve the increase of One to One Professional Company Limited, a subsidiary company, share capital from Baht 2 million (200,000 ordinary shares of Baht 10) to Baht 5 million (500,000 ordinary shares of Baht 10 each) through an issuance of addition 300,000 ordinary shares of Baht 10 each. The Company fully paid the share subscription in March 2020. The subsidiary company registered the share capital increase with the Ministry of Commerce on 20 March 2020.
- b) On 27 July 2021, the meeting of the Board of Directors of the Company passed a resolution to approve the increase in the registered share capital of Inno Hub Company Limited, a subsidiary company, from Baht 3 million (300,000 ordinary shares of Baht 10 each) to Baht 10 million (1,000,000 ordinary shares of Baht 10 each) through an issuance of 700,000 additional ordinary shares at a par value of Baht 10 each, totaling Baht 7 million. The subsidiary company fully called-up the share capital, and the Company fully paid the share subscription on 20 August 2021. The subsidiary company has registered the share capital increase with the Department of Business Development, Ministry of Commerce on 25 August 2021.

13.3 Investments of subsidiary

On 27 July 2021, the meeting of the Board of Directors of the Company passed the resolution to approve Inno Hub Company Limited, a subsidiary company, to invest in Insight Media Group Company Limited, which presently operates business in advertising media production services in Thailand by acquiring 1,964,000 ordinary shares with a par value of Baht 10 per share, representing 67.72 percent of all shares in such company from existing shareholders at a purchase price of totaling Baht 5 million. In addition, within 4 months from the completion of the acquisition of existing shares transaction, the subsidiary company will acquire of 1,000,000 newly issued ordinary shares of Insight Media Group Company Limited at a par value of Baht 10 each, totaling Baht 10 million. After the completion of such two transactions, the subsidiary company will hold 2,964,000 ordinary shares of Insight Media Group Company Limited for total of Baht 15 million, representing 76 percent of registered shares capital of Insight Media Group Company Limited.

On 2 August 2021, the subsidiary company has entered into a purchase and sales agreement to purchase ordinary shares of Insight Media Group Company Limited from the existing shareholders of that company at the mutually agreed price of Baht 5 million and settled the acquisition of the existing shares transaction on 2 August 2021.

The fair value of the identifiable assets acquired and liabilities assumed of Insight Media Group Company Limited as at the acquisition date, based on the estimates made by the subsidiary company are summarised as follows:

	(Unit: Thousand Baht)
Cash and cash equivalents	3,474
Trade and other receivables	2,997
Withholding tax deducted at source	420
Other current assets	1,601
Equipment	12,035
Other non-current financial assets	2,772
Other non-current assets	9,521
Trade and other payables	(14,581)
Lease liabilities	(5,502)
Provision for long-term employee benefits	(1,054)
Other current liabilities	(1,528)
Net assets from acquisition of subsidiary company	<u>10,155</u>
Less: Non-controlling interests at 32.28 percent	<u>(3,278)</u>
Net assets from acquisition of subsidiary company in proportion of shareholding at 67.72 percent	6,877
Cash used in acquisition of investment in subsidiary company	<u>(5,000)</u>
Discrepancy	<u><u>1,877</u></u>

However, on 29 October 2021, the meeting of the Board of Directors of Inno Hub Company Limited, a subsidiary company, passed a resolution to approve the disposal of all investment in Insight Media Group Company Limited to a company.

Subsequently on 3 November 2021, a subsidiary company has entered into the share purchase agreement with such company at a total price of Baht 6 million and the disposal of investment has been completed under the share purchase agreement on 30 November 2021. The Company therefore did not recognised the discrepancy between the fair value of the net assets acquired being higher than the cost of investment in profit or loss.

Movements of investment in Insight Media Group Company Limited during the year ended 31 December 2021 were summarised below.

	(Unit: Thousand Baht)
	Consolidated financial statements
	<u> </u>
Balance as at 1 January 2021	-
Increase during the year	5,000
Disposals during the year	
Proceeds from disposal of listed equity investments	(6,000)
Gain on disposals	1,000
Total	<u>(5,000)</u>
Balance as at 31 December 2021	<u><u>-</u></u>

13.4 Dissolution of subsidiary company

On 10 November 2021, the meeting of the Board of Directors of the Company passed a resolution to approve the dissolution of One to One (Cambodia) Company limited, a subsidiary company. Such subsidiary company would operate until January 2022.

Currently, the process of registering that company's dissolution and its subsequent liquidation are in progress.

14. Equipment

(Unit: Thousand Baht)

Consolidated financial statements						
	Office equipment	Tools and equipment	Computer	Motor vehicles	Equipment under installation	Total
Cost						
1 January 2020	43,847	667,177	223,604	2,241	-	936,869
Additions	80	10,592	72	-	431	11,175
Disposals and write-off	(2,260)	(3,745)	(1,020)	-	-	(7,025)
Transfer in/(Transfer out)	(15)	15	-	-	-	-
Translation adjustment	(6)	(10)	(11)	-	-	(27)
31 December 2020	41,646	674,029	222,645	2,241	431	940,992
Additions	4,583	6,857	1,038	-	36,405	48,883
Disposals and write-off	(11,173)	(24,096)	(12,192)	(2,241)	-	(49,702)
Transfer in/(Transfer out)	1,173	616	-	-	(1,789)	-
Translation adjustment	190	280	287	-	-	757
31 December 2021	36,419	657,686	211,778	-	35,047	940,930
Accumulated depreciation						
1 January 2020	30,127	635,521	207,627	2,241	-	875,516
Depreciation for the year	3,764	17,257	8,058	-	-	29,079
Accumulated depreciation on disposals and write-off	(2,258)	(3,744)	(1,020)	-	-	(7,022)
Translation adjustment	958	(979)	(10)	-	-	(31)
31 December 2020	32,591	648,055	214,655	2,241	-	897,542
Depreciation for the year	4,038	16,023	5,050	-	-	25,111
Accumulated depreciation on disposals and write-off	(9,583)	(18,083)	(12,181)	(2,241)	-	(42,088)
Translation adjustment	174	280	284	-	-	738
31 December 2021	27,220	646,275	207,808	-	-	881,303
Net book value						
31 December 2020	9,055	25,974	7,990	-	431	43,450
31 December 2021	9,199	11,411	3,970	-	35,047	59,627
Depreciation for the year						
2020 (Baht 26.4 million included in cost of services, and the balance in selling and administrative expenses)						29,079
2021 (Baht 20.2 million included in cost of services, and the balance in selling and administrative expenses)						25,111

(Unit: Thousand Baht)

	Separate financial statements					Total
	Office equipment	Tools and equipment	Computer	Motor vehicles	Equipment under installation	
Cost						
1 January 2020	42,135	664,505	218,539	2,241	-	927,420
Additions	-	3,560	1,385	-	431	5,376
Disposals and write-off	(2,260)	(6,056)	(1,020)	-	-	(9,336)
31 December 2020	39,875	662,009	218,904	2,241	431	923,460
Additions	4,582	1,408	983	-	36,405	43,378
Disposals and write-off	(11,173)	(15,915)	(12,192)	(2,241)	-	(41,521)
Transfer in / (out)	1,173	616	-	-	(1,789)	-
31 December 2021	34,457	648,118	207,695	-	35,047	925,317
Accumulated depreciation						
1 January 2020	28,649	632,932	204,374	2,241	-	868,196
Depreciation for the year	3,709	15,301	7,961	-	-	26,971
Accumulated depreciation on disposals and write-off	(2,258)	(3,745)	(1,020)	-	-	(7,023)
31 December 2020	30,100	644,488	211,315	2,241	-	888,144
Depreciation for the year	3,976	12,171	4,876	-	-	21,023
Accumulated depreciation on disposals and write-off	(9,583)	(15,517)	(12,181)	(2,241)	-	(39,522)
31 December 2021	24,493	641,142	204,010	-	-	869,645
Net book value						
31 December 2020	9,775	17,521	7,589	-	431	35,316
31 December 2021	9,964	6,976	3,685	-	35,047	55,672
Depreciation for the year						
2020 (Baht 24.4 million included in cost of services, and the balance in selling and administrative expenses)						26,971
2021 (Baht 17.9 million included in cost of services, and the balance in selling and administrative expenses)						21,023

As at 31 December 2021, certain equipment items of the Group has been fully depreciated but are still in use. The gross carrying amount before deducting accumulated depreciation of those assets amounted to approximately Baht 841 million (2020: Baht 814 million) and separate financial statements: Baht 834 million (2020: Baht 808 million).

15. Intangible assets

	(Unit: Thousand Baht)					
	Consolidated financial statements			Separate financial statements		
	Computer software	Computer under installation	Total	Computer software	Computer under installation	Total
Cost						
1 January 2020	88,232	1,957	90,189	83,066	1,544	84,610
Additions	1,562	7,098	8,660	1,184	3,251	4,435
Disposals	(32)	-	(32)	(32)	-	(32)
Transfer in/(Transfer out)	6,301	(6,474)	(173)	2,114	(2,287)	(173)
Translation adjustment	(4)	-	(4)	-	-	-
31 December 2020	96,059	2,581	98,640	86,332	2,508	88,840
Additions	5,716	4,183	9,899	5,716	4,183	9,899
Transfer in/(Transfer out)	1,592	(3,479)	(1,887)	560	(2,410)	(1,850)
Translation adjustment	126	-	126	-	-	-
31 December 2021	103,493	3,285	106,778	92,608	4,281	96,889
Accumulated amortisation						
1 January 2020	60,596	-	60,596	59,653	-	59,653
Amortisation for the year	5,954	-	5,954	4,736	-	4,736
Disposals	(20)	-	(20)	(20)	-	(20)
Translation adjustment	(6)	-	(6)	-	-	-
31 December 2020	66,524	-	66,524	64,369	-	64,369
Amortisation for the year	7,115	-	7,115	4,673	-	4,673
Translation adjustment	124	-	124	-	-	-
31 December 2021	73,763	-	73,763	69,042	-	69,042
Allowance for impairment loss:						
31 December 2020	-	-	-	-	-	-
Increase during the year	4,582	-	4,582	-	-	-
31 December 2021	4,582	-	4,582	-	-	-
Net book value						
31 December 2020	29,535	2,581	32,116	21,963	2,508	24,471
31 December 2021	25,148	3,285	28,433	23,566	4,281	27,847

As at 31 December 2021, certain intangible assets items have been fully amortised but are still in use. The gross carrying amount before deducting accumulated amortisation of those assets amounted to approximately Baht 48.5 million (2020: Baht 44.7 million) and the Company only Baht 47.9 million (2020: Baht 44.0 million).

16. Trade and other payables

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements	financial statements	financial statements	financial statements
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Trade accounts payable - unrelated parties	7,304	4,860	6,711	4,752
Trade accounts payable - related parties (Note 6)	-	2,292	-	2,483
Other payables - unrelated parties	9,245	2,968	9,041	2,231
Other payables - related parties (Note 6)	-	6,742	-	6,882
Accrued project cost	1,007	1,706	574	449
Accrued expenses	<u>28,679</u>	<u>20,185</u>	<u>27,288</u>	<u>20,572</u>
Total trade and other payables	<u><u>46,235</u></u>	<u><u>38,753</u></u>	<u><u>43,614</u></u>	<u><u>37,369</u></u>

17. Leases

The Group has lease contracts for various items of assets used in its operations. Leases generally have lease terms between 2 - 5 years.

17.1 Right-of-use assets

Movements of right-of-use assets account during the years ended 31 December 2021 and 2020 were summarised below.

	(Unit: Thousand Baht)	
	Building and improvement	
	Consolidated financial statements	Separate financial statements
Net book value as at 1 January 2020	65,538	63,906
Addition during the year	417	-
Depreciation for the year	<u>(13,204)</u>	<u>(12,295)</u>
Net book value as at 31 December 2020	52,751	51,611
Addition during the year	4,995	4,995
Decrease from termination of contract during the year	(20,724)	(20,724)
Depreciation for the year	<u>(13,045)</u>	<u>(12,125)</u>
Net book value as at 31 December 2021	<u><u>23,977</u></u>	<u><u>23,757</u></u>

17.2 Lease liabilities

The carrying amounts of lease liabilities as at 31 December 2021 and 2020 are presented below.

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Lease payments	25,840	62,334	25,607	61,148
Less: Deferred interest expenses	(1,068)	(7,474)	(1,061)	(7,443)
Total	24,772	54,860	24,546	53,705
Less: Portion due within one year	(11,659)	(11,958)	(11,518)	(11,030)
Lease liabilities - net of current portion	<u>13,113</u>	<u>42,902</u>	<u>13,028</u>	<u>42,675</u>

Movements of the lease liability account during the years ended 31 December 2021 and 2020 are summarised below:

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Beginning balance	54,860	65,538	53,705	63,906
Add: Addition during the year	4,995	417	4,995	-
Accretion of interest	1,815	2,559	1,791	2,514
Less: Payments during the year	(13,882)	(13,654)	(12,929)	(12,715)
Termination of contract during the year	(23,016)	-	(23,016)	-
Ending balance	<u>24,772</u>	<u>54,860</u>	<u>24,546</u>	<u>53,705</u>

17.3 Expenses relating to leases that are recognised in profit or loss

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Depreciation expenses of right-of-use assets	13,045	13,204	12,125	12,294
Interest expenses on lease liabilities	1,815	2,559	1,791	2,514
Expense relating to short-term leases	3,228	4,036	3,228	4,036
Expense relating to lease of low-value assets	-	17	-	17

17.4 Other

The Group had total cash outflows for leases for the year ended 31 December 2021 of Baht 17.1 million (2020: Baht 17.7 million) (the Company only: Baht 16.2 Million (2020: Baht 16.8 million)), including the cash outflow related to short-term lease.

18. Other current liabilities

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Undue output VAT	7,568	11,051	7,415	11,044
Value added tax payable	3,111	156	2,831	820
Others	2,341	13,978	2,127	13,699
Total other current liabilities	<u>13,020</u>	<u>25,185</u>	<u>12,373</u>	<u>25,563</u>

19. Provision for long-term employee benefits

Provision for long-term employee benefits, which represents compensation payable to employees after they retire, was as follows:

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Provision for long-term employee benefits at beginning of year	15,297	16,977	14,030	16,141
Included in profit or loss:				
Current service cost	1,528	1,272	1,354	1,177
Interest cost	175	260	156	244
Transfer employees	-	-	(23)	(273)
Gain on settlement	(285)	-	(285)	-
Benefit paid during the year	-	(805)	-	(805)
Included in other comprehensive income:				
Actuarial (gain) loss arising from				
Demographic assumptions changes	(108)	-	(106)	-
Financial assumptions changes	(1,455)	(347)	(1,395)	(267)
Experience adjustments	(5,042)	(2,060)	(4,177)	(2,187)
Provision for long-term employee benefits at end of year	<u>10,110</u>	<u>15,297</u>	<u>9,554</u>	<u>14,030</u>

Line items in profit or loss under which long-term employee benefit expenses are recognised are as follows:

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Cost of service	925	1,026	836	898
Selling expenses	52	22	15	14
Administrative expenses	441	484	351	236
Total expenses recognised in profit or loss	<u>1,418</u>	<u>1,532</u>	<u>1,202</u>	<u>1,148</u>

The Group expects, that there is no long-term employee benefits payment during the next year.

As at 31 December 2021, the weighted average duration of the liabilities for long-term employee benefit is 13 years (2020: 13 years).

Significant actuarial assumptions are summarised below:

	Consolidated and Separate	
	financial statements	
	<u>2021</u>	<u>2020</u>
	(% per annum)	(% per annum)
Discount rate	1.7 - 1.9	1.1 - 1.6
Salary increase rate	2.5 - 5.0	2.5 - 5.0
Turnover rate	0 - 34	0 - 32

The result of sensitivity analysis for significant assumptions that affect the present value of the long-term employee benefit obligation as at 31 December 2021 and 2020 are summarised below:

	(Unit: million Baht)			
	Consolidated financial statements			
	Increase 1 %		Decrease 1%	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Discount rate	(1.1)	(1.6)	1.2	1.8
Salary increase rate	1.1	1.6	(1.0)	(1.4)
	Increase 20%		Decrease 20%	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Turnover rate	(1.8)	(2.4)	2.4	3.3

(Unit: million Baht)

	Separate financial statements			
	Increase 1 %		Decrease 1%	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Discount rate	(1.0)	(1.4)	1.2	1.6
Salary increase rate	1.1	1.4	(1.0)	(1.3)
	Increase 20%		Decrease 20%	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Turnover rate	(1.7)	(2.1)	2.4	2.9

20. Share capital

On 20 September 2021, the Extraordinary General Meeting of shareholders of the Company No. 1/2021 passed the resolutions approving the following.

20.1 Approve the issuance and allocation of warrants to purchase ordinary share of the Company No.1 (“OTO-W1 Warrants”) not over 280,000,000 warrants at an offering price of Baht 0 per unit to the existing shareholders of the Company in proportion to their respective shareholdings (Rights Offering) at the allocation ratio of 2 ordinary shares to 1 unit of OTO-W1 Warrants. The exercise ratio is 1 unit of OTO-W1 Warrant for 1 ordinary share and the exercise price is Baht 3 per share. The OTO-W1 Warrants have three years maturity from the issuance date of warrants. The warrants can be exercised 2 times when the warrants are due at 1 year and 6 months and at the maturity date of 3 years from the issuance date of warrants.

The Company fixed the Record Date on 22 November 2021 for determining the shareholders for entitlement to be allocated.

20.2 Approve the increase in the Company’s registered share capital from Baht 280 million (280,000,000 ordinary shares of Baht 1 each) to Baht 840 million (840,000,000 ordinary shares of Baht 1 each) through the issuance of 560,000,000 additional ordinary shares at a par value of Baht 1 each for the allocation of not more than 280,000,000 newly-issued ordinary shares at a par value of Baht 1 each, to be offered to the existing shareholders of the Company in proportion to their respective shareholdings (Rights Offering), with an allocation ratio of 1 existing ordinary share to 1 newly-issued ordinary share at Baht 1 each, and the allocation of not more than 280,000,000 newly-issued ordinary shares at a par value of Baht 1 each, to accommodate the exercise of the OTO-W1 Warrants as described above. The Company registered the increase of share capital with the Ministry of Commerce on 23 September 2021.

Subsequently in October 2021, the Company completely received share subscription of 279,999,995 new ordinary shares amounting to Baht 279,999,995 from the existing shareholders of the Company. The Company registered the increase in the paid-up share capital with the Ministry of Commerce on 28 October 2021, totaling paid-up share capital of Baht 559,999,995 after the registration.

Reconciliation of share capital

	Consolidated and separate financial statements	
	(Number of shares)	(Baht)
<u>Registered share capital</u>		
As at 1 January 2021	280,000,000	280,000,000
Increase from approval of the Extraordinary General Meeting of shareholders of the Company on 20 September 2021	560,000,000	560,000,000
As at 31 December 2021	<u>840,000,000</u>	<u>840,000,000</u>

21. Statutory reserve

Pursuant to Section 116 of the Public Limited Companies Act B.E. 2535, the Company is required to set aside to a statutory reserve at least 5 percent of its net profit after deducting accumulated deficit brought forward (if any), until the reserve reaches 10 percent of the registered capital. The statutory reserve is not available for dividend distribution.

During the year, the Company set aside an additional statutory reserve of its net profit of Baht 1.6 million (2020: nil).

22. Revenue from contracts with customers

22.1 Revenue recognised in relation to contract balances

	(Unit: Thousand Baht) Consolidated and Separate financial statements	
	<u>2021</u>	<u>2020</u>
Revenue recognised in during the year that was included in contract liabilities at the beginning of the year	<u>705</u>	<u>55</u>
	<u>705</u>	<u>55</u>

22.2 Revenue to be recognised for the remaining performance obligations

As at 31 December 2021, revenue of the Group totaling Baht 663.0 million (2020: Baht 525.3 million) is expected to be recognised in the future in respect of performance obligations under contracts with customers that are incompleting which the Group expects to respect of the performance obligations under contracts within 5 years (2020: 5 years).

23. Expenses by nature

Significant expenses classified by nature are as follows:

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Salaries and wages and other employee benefits	386,863	463,434	368,645	438,907
Depreciation	38,156	41,376	33,148	39,268
Purchase equipment and service of project for sales	8,163	21,214	7,122	20,903
Rental and service expenses from operating lease agreements	21,184	26,500	19,928	25,204
Repair and maintenance expenses	26,490	37,259	24,442	36,264
Changes in work in process	(594)	1,702	(598)	1,753
Amortisation expenses	7,115	5,610	4,673	4,736
Expected credit losses	35	46,261	35	46,261
Loss on impairment of investment in subsidiary	-	-	-	19,725
Loss on impairment of intangible assets	4,582	-	-	-

24. Income tax

Income tax expenses for the years ended 31 December 2021 and 2020 are summarised below:

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Current income tax:				
Current income tax charge	5,225	203	5,205	158
Deferred tax:				
Relating to origination and reversal of temporary differences	7,506	(880)	8,533	(545)
Income tax expense (income) reported in the statement of comprehensive income	<u>12,731</u>	<u>(677)</u>	<u>13,738</u>	<u>(387)</u>

The amounts of income tax relating to each component of other comprehensive income for the years ended 31 December 2021 and 2020 are as follows:

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Deferred tax relating to net actuarial gain	1,321	481	1,136	491
	<u>1,321</u>	<u>481</u>	<u>1,136</u>	<u>491</u>

The reconciliation between accounting profit and income tax expenses was shown below.

	(Unit: Thousand Baht)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Accounting profit (loss) before tax	68,410	(49,528)	82,631	(58,891)
Applicable tax rate	20%	20%	20%	20%
Accounting profit before tax multiplied by applicable tax rate	13,682	(9,906)	16,526	(11,778)
Effects of:				
Non-deductible expenses	70	60	66	60
Additional expense deductions allowed	(507)	(1,857)	(507)	(1,857)
Previously deductible temporary differences and unrecognised tax losses that is used to reduce current tax expense	(2,737)	-	(2,592)	-
Unrecognised tax losses	1,857	(2,162)	-	-
Deferred tax assets not recognised / reversal	347	13,199	245	13,199
Others	19	(11)	-	(11)
Total	<u>(951)</u>	<u>9,229</u>	<u>(2,788)</u>	<u>11,391</u>
Income tax expenses (income) reported in the statement of comprehensive income	<u>12,731</u>	<u>(677)</u>	<u>14,783</u>	<u>(387)</u>

The components of deferred tax assets and deferred tax liabilities are as follows:

(Unit: Thousand Baht)

	Statements of financial position			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Deferred tax assets				
Unrealised loss from revaluation of temporary investment	-	680	-	680
Accrued project cost	201	341	115	90
Provision for long-term employee benefits	2,022	3,060	1,911	2,806
Accrued vacation leave	130	142	127	138
Depreciation difference from tax rate	915	729	678	729
Allowance for expected credit losses	55	548	55	548
Leases	159	422	158	419
Allowance for impairment of intangible assets	916	-	-	-
Others	2	1,277	2	1,277
Total	<u>4,400</u>	<u>7,199</u>	<u>3,046</u>	<u>6,687</u>
Deferred tax liabilities				
Unrealised gain from revaluation of temporary investment	(6,028)	-	(6,028)	-
Total	<u>(6,028)</u>	<u>-</u>	<u>(6,028)</u>	<u>-</u>
Deferred tax assets (liabilities) - net	<u>(2,452)</u>	<u>7,199</u>	<u>(2,982)</u>	<u>6,687</u>
Statement of financial position				
Deferred tax assets	1,354	7,199	-	6,687
Deferred tax liabilities	(2,982)	-	(2,982)	-
Deferred tax assets (liabilities) - net	<u>(1,628)</u>	<u>7,199</u>	<u>(2,982)</u>	<u>6,687</u>

As at 31 December 2021, the Group had deductible temporary differences and unused temporarily differences tax losses of Baht 77.01 million and USD 0.18 million (equivalent to Baht 5.9 million) (2020: Baht 78.99 million and USD 0.28 million (equivalent to Baht 8.4 million)) on which deferred tax assets have not been recognised as the Group believes future taxable profits may not be sufficient to allow utilization of temporary differences and unused tax losses. The unused tax losses will expire by 2026.

25. Earnings (loss) per share

Basic earnings (loss) per share is calculated by dividing profit (loss) for the year (excluding other comprehensive income) by the weighted average number of ordinary shares in issue during the year.

26. Dividends

	<u>Approved by</u>	<u>Total dividends</u>	<u>Dividends</u> <u>per share</u>	<u>Paid on</u>
		(Million)	(Baht)	
2020				
Dividends from 2019 earnings	A meeting of Board of Directors on 10 April 2020	36.4	0.13	
Less: Interim dividend on earnings for the period as from January to June 2019	A meeting of Board of Directors on 6 August 2019	<u>(8.4)</u>	<u>(0.03)</u>	5 September 2019
Dividends from earnings for the year 2019 paid in 2020		28.0	0.10	5 May 2020
Add: Interim dividend on earnings for the period as from January to June 2020	A meeting of Board of Directors on 10 August 2020	5.6	0.02	3 September 2020
Interim dividend on retain earnings as at 31 October 2020	A meeting of Board of Directors on 20 November 2020	<u>224.0</u>	<u>0.80</u>	18 December 2020
Total dividends for 2020		<u><u>257.6</u></u>	<u><u>0.92</u></u>	

There was no dividend announcement during the current year.

27. Segment information

Operating segment information is reported in a manner consistent with the internal reports that are regularly reviewed by the chief operating decision maker in order to make decisions about the allocation of resources to the segment and assess its performance.

For management purposes, the Group is organised into business units based on its products and services and have 2 reportable segments as follows:

1. Outsourced Contact Center Services and System Maintenance. Outsourced Contract Center Services consists of fully outsource contact center management service, customer service representative outsourcing service and contact center facility outsourcing service.
2. Turnkey Total Solutions provides convergent and ready-made systems for organizations that want to invest and install systems that are compatible with their businesses in order to improve efficiency in customer service.

The chief operating decision maker monitors the operating results of the business units separately for the purpose of making decisions about resource allocation and assessing performance. Segment performance is measured based on operating profit or loss and on a basis consistent with that used to measure operating profit or loss in the financial statements.

The basis of accounting for any transactions between reportable segments is consistent with that for third party transactions.

The following tables present revenue and profit information regarding the Group' operating segments for the year ended 31 December 2021 and 2020.

(Unit: Thousand Baht)

	Outsourced Contact Center Services and System Maintenance		Turnkey Total Solutions		Total reportable segments		Adjustments and eliminations		Consolidated	
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020
	Sale, contract work and service income									
Revenue from external customers	560,217	620,303	37,197	39,572	597,414	659,875	-	-	597,414	659,875
Revenue from related parties	2,855	19,836	3,583	7,052	6,438	26,888	(6,438)	(7,928)	-	18,960
Total sale, contract work and service income	563,072	640,139	40,780	46,624	603,852	686,763	(6,438)	(7,928)	597,414	678,835
Cost of sales, contract work and services	(468,795)	(563,963)	(26,730)	(46,356)	(495,525)	(610,319)	6,438	7,928	(489,087)	(602,391)
Segment profit	94,277	76,176	14,050	268	108,327	76,444	-	-	108,327	76,444
Other income									58,713	790
Selling and services expenses									(5,720)	(6,742)
Administrative expenses									(102,383)	(75,188)
Other expenses									(4,659)	(103)
Finance income									1,031	5,466
Finance cost									(1,913)	(2,713)
Reversal of impairment loss on financial assets (loss)									15,014	(47,482)
Operating profit (loss)									68,410	(49,528)
Income tax (expense) income									(12,731)	677
Profit (loss) for the year									55,679	(48,851)

Timing of revenue recognition:

Revenue recognised over time	597,414	678,835
Total revenue from contracts with customers	597,414	678,835

Geographic information

Revenue from external customers is based on locations of the customers.

(Unit: Thousand Baht)

	2021	2020
<i>Revenue from external customers</i>		
Thailand	595,187	674,325
Cambodia	2,227	4,510
Total	597,414	678,835
<i>Non-current assets (Other than financial instruments and deferred tax assets)</i>		
Thailand	112,037	129,097
Cambodia	263	236
Total	112,300	129,333

Major customers

For the year 2021, the Company obtained revenue from one major customer in an amount of Baht 48.3 million (2020: Baht 131.4 million), arising from Outsourced Contact Center Services and System Maintenance.

28. Provident fund

The Group and its employees have jointly established a provident fund in accordance with the Provident Fund Act B.E. 2530. The Group contributed to the fund monthly at the rate of 3 percent to 10 percent of basic salary, and the employees contributed to the fund monthly at the rate 3 percent to 15 percent of basic salary, the fund, which is managed by Bangkok Bank Public Company Limited, will be paid to the employees upon termination in accordance with the fund rules. During the year 2021, the Group contributed amounting to Baht 4.5 million (2020: Baht 6.1 million) were recognised as expenses.

29. Commitments and contingent liabilities

The Group has commitments and contingent liabilities other than those disclosed in other notes as follow:

29.1 Operating lease commitments and services agreements

The Group has future lease payments required under short-term leases, leases of low-value assets and service agreements as follows.

As at 31 December 2021 and 2020, future minimum lease payments required under these non-cancelable operating leases contracts were as follows.

	(Unit: Million)			
	Consolidated		Separate	
	financial statements		financial statements	
	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>
Currency: Baht				
Payable:				
In up to 1 year	16.7	38.7	16.4	38.3
In over 1 and up to 3 years	9.2	40.9	9.1	40.2
	<u>25.9</u>	<u>79.6</u>	<u>25.5</u>	<u>78.5</u>

29.2 Guarantees

As at 31 December 2021, there were outstanding bank guarantees of approximately Baht 73.2 million (2020: Baht 74.8million) issued by banks on behalf of the Company in respect of certain performance bonds as required in the normal course of business. The details of bank guarantees are as follows:

	(Unit: Million Baht)	
	Consolidated and Separate financial statements	
	<u>2021</u>	<u>2020</u>
Performance guarantees	72.9	74.5
Guarantee electricity use	0.3	0.3
	<u>73.2</u>	<u>74.8</u>

30. Fair value of financial instruments

As at 31 December 2021 and 2020, the Company had the assets that were measured at fair value using different levels of inputs as follows:

	(Unit: Million Baht)		
	As at 31 December 2021		
	Consolidated and separate financial statements		
	<u>Level 1</u>	<u>Level 3</u>	<u>Total</u>
Assets measured at fair value			
Financial assets measured at FVTPL			
Listed equity investments	325.1	-	325.1
Non-listed equity investment	-	175.0	175.0

	(Unit: Million Baht)		
	As at 31 December 2020		
	Consolidated and separate financial statements		
	<u>Level 1</u>	<u>Level 3</u>	<u>Total</u>
Assets measured at fair value			
Financial assets measured at FVTPL			
Equity instruments	1.10	-	1.10

31. Financial instruments

Financial risk management objectives and policies

The Group's financial instruments principally comprise cash and cash equivalents, trade accounts receivable, loans and investments in Equity instruments. The financial risks associated with these financial instruments and how they are managed is described below.

31.1 Credit risk

The Group is exposed to credit risk primarily with respect to trade accounts receivable, loans, deposits with banks and financial institutions and other financial instruments. The maximum exposure to credit risk is limited to the carrying amounts as stated in the statement of financial position.

Trade receivables and contract assets

The Group manages the risk by adopting appropriate credit control policies and procedures and therefore does not expect to incur material financial losses. Outstanding trade receivables and contract assets are regularly monitored. In addition, the majority of sales and services of the Group are supplied to creditworthy customers such as state enterprises, government agencies and financial institutions. It has a large customer base.

An impairment analysis is performed at each reporting date to measure expected credit losses. The provision rates are based on days past due for groupings of various customer segments with similar credit risks. The Group classifies customer segments by customer type. The calculation reflects the probability-weighted outcome, the time value of money and reasonable and supportable information that is available at the reporting date about past events, current conditions and forecasts of future economic conditions.

Financial instruments and cash deposits

The Group manages the credit risk from balances with banks by making investments only with approved counterparties and within credit limits assigned to each counterparty. Counterparty credit limits are reviewed by the Group's Board of Directors on an annual basis, and may be updated throughout the year subject to approval of the Group's Executive Committee. The limits are set to minimise the concentration of risks and therefore mitigate financial loss through a counterparty's potential failure to make payments.

The credit risk on debt instruments is limited because the counterparties are banks with high credit-ratings assigned by international credit-rating agencies.

31.2 Market risk

There are two types of market risk comprising interest rate risk and currency risk.

Interest rate risk

The Group's exposure to interest rate risk relates primarily to its cash at banks and short-term loan to related parties. Most of the Group's financial assets and liabilities bear floating interest rates or fixed interest rates which are close to market rate.

As at 31 December 2021 and 2020, significant financial assets and liabilities classified by type of interest rate are summarised in the table below, with those financial assets and liabilities that carry fixed interest rates further classified based on the maturity date, or the repricing date if this occurs before the maturity date.

(Unit: Million Baht)

Consolidated financial statements										
	Fixed interest rates		Floating interest rate		Non- interest bearing		Total		Effective interest rate	
	within 1 year								(% per annum)	
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020
Financial Assets										
Cash and cash equivalent	-	-	192.8	306.3	0.1	0.1	192.9	306.4	0.05 - 0.25	0.05 - 0.65
Trade and other receivables	-	-	-	-	85.0	122.9	85.0	122.9	-	-
Short-term loans to related parties	1.7	-	-	-	-	-	1.7	-	0.67, 1.95	
Accrued income	-	-	-	-	48.5	52.0	48.5	52.0	-	-
	<u>1.7</u>	<u>-</u>	<u>192.8</u>	<u>306.3</u>	<u>133.6</u>	<u>175.0</u>	<u>328.1</u>	<u>481.3</u>		
Financial liabilities										
Trade and other payables	-	-	-	-	46.2	38.8	46.2	38.8	-	-
	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>46.2</u>	<u>38.8</u>	<u>46.2</u>	<u>38.8</u>		

(Unit: Million Baht)

Separate financial statements										
	Fixed interest rates		Floating interest rate		Non- interest bearing		Total		Effective interest rate	
	within 1 year								(% per annum)	
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020
Financial Assets										
Cash and cash equivalent	-	-	186.2	301.7	0.1	0.1	186.3	301.8	0.05 - 0.25	0.05 - 0.65
Trade and other receivables	-	-	-	-	83.9	127.1	83.9	127.1	-	-
Short-term loans to related parties	24.5	28.0	-	-	-	-	24.5	28.0	0.67, 1.95	1.95
Accrued income	-	-	-	-	47.1	50.6	47.1	50.6	-	-
	<u>24.5</u>	<u>28.0</u>	<u>186.2</u>	<u>301.7</u>	<u>131.1</u>	<u>177.8</u>	<u>349.8</u>	<u>507.5</u>		
Financial liabilities										
Trade and other payables	-	-	-	-	43.6	37.4	43.6	37.4	-	-
	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>43.6</u>	<u>37.4</u>	<u>43.6</u>	<u>37.4</u>		

Foreign currency risk

The Group's exposure to foreign currency risk arises mainly from advance to subsidiaries and trading transactions that are denominated in foreign currencies.

The balances of financial liabilities denominated in foreign currencies as at 31 December 2021 and 2020 are summarised below.

Foreign currency	Consolidated / Separate financial statements		Exchange rate as at 31 December	
	<u>2021</u> (Million)	<u>2020</u> (Million)	<u>2021</u> (Baht per 1 foreign currency unit)	<u>2020</u>
Financial liabilities				
US dollar	0.01	0.01	33.5929	30.2068

Foreign currency sensitivity

As at 31 December 2021 and 2020, the Company's exposure to foreign currency changes is not material.

31.3 Liquidity risk

The Group monitors the risk of shortage of liquidity position by maintain level of cash and cash equivalent and has credit lines with various banks. As at 31 December 2021, the Group has assessed the sufficient of the group's net working capital to refinancing its debt in financial statements and concluded it is to be low.

The table below summarises the maturity profile of the Company's non-derivative financial liabilities and derivative financial instruments as at 31 December 2021 based on contractual undiscounted cash flows:

	(Unit: Thousand Baht)		
	Consolidated financial statements		
	As at 31 December 2021		
	Within		
	<u>1 year</u>	<u>1 - 5 years</u>	<u>Total</u>
Non-derivatives			
Trade and other payables	46,235	-	46,235
Lease liabilities (Note 17)	11,659	13,113	24,772
Total non-derivatives	<u>57,894</u>	<u>13,113</u>	<u>71,007</u>

(Unit: Thousand Baht)

Consolidated financial statements

As at 31 December 2020

	Within		
	1 year	1 - 5 years	Total
Non-derivatives			
Trade and other payables	38,753	-	38,753
Lease liabilities (Note 17)	11,958	42,902	54,860
Total non-derivatives	50,711	42,902	93,613

(Unit: Thousand Baht)

Separate financial statements

As at 31 December 2021

	Within		
	1 year	1 - 5 years	Total
Non-derivatives			
Trade and other payables	43,614	-	43,614
Lease liabilities (Note 17)	11,518	13,028	24,546
Total non-derivatives	55,132	13,028	68,160

(Unit: Thousand Baht)

Separate financial statements

As at 31 December 2020

	Within		
	1 year	1 - 5 years	Total
Non-derivatives			
Trade and other payables	37,369	-	37,369
Lease liabilities (Note 17)	11,030	42,675	53,705
Total non-derivatives	48,399	42,675	91,074

31.4 Fair values of financial instruments

Since the majority of the Group's financial instruments are short-term in nature or carrying interest at rates closed to the market interest rates, their fair value is not expected to be materially different from the amounts presented in the statement of financial position.

The methods and assumptions used by the Grouping estimating the fair value of financial instruments are as follows:

- a) For financial assets and liabilities which have short-term maturities, including cash and cash equivalents, trade and other receivables and trade and other payables, the carrying amounts in the statement of financial position approximate their fair value.
- b) The fair value of equity securities is generally derived from quoted market prices, or based on generally accepted pricing models when no market price is available.

During the current year, there were no transfers within the fair value hierarchy.

31.5 Reconciliation of recurring fair value measurements, of financial assets, categorised within Level 3 of the fair value hierarchy.

	(Unit: Thousand Baht)
	Consolidated financial statements and Separate financial statement
	<u>Non-listed equity investment</u>
Balance as of 1 January 2020	-
Balance as of 31 December 2020	-
Acquired during the year (fair value as at acquisition date)	175,000
Balance as of 31 December 2021	<u>175,000</u>

Key assumptions used in the valuation are summarised below.

<u>Financial instrument</u>	<u>Valuation technique</u>	<u>Significant unobservable output</u>	<u>Rates</u>
Non-listed equity investment	Discounted cash flow	Weighted average cost of capital	8.73%

32. Capital management

The primary objectives of the Company's capital management is to ensure that it has an appropriate financing structure in order to support its business and maximise shareholder value. As at 31 December 2021, the Group's debt-to-equity ratio was 0.1:1 (2020: 0.2:1) and the Company's debt-to-equity ratio was 0.1:1 (2020: 0.2:1).

33. Events after the reporting period

On 14 January 2022, the meeting of the Board of Directors of the Company passed the resolution as follows:

- 33.1 Approve the establishment of a joint venture company between Inno Hub Company Limited, a subsidiary company, and Inter Pharma Public Company Limited, to engage in developing, inventing and selling of healthcare and aesthetic innovation products as well as companion animal health product for pets. The subsidiary company will hold 50% of the shares of this joint venture, amounting to Baht 5 million. On 7 December 2021, the subsidiary company has successfully signed the memorandum of understanding with Inter Pharma Public Company Limited.
- 33.2 Approve Inno Hub Company Limited, a subsidiary company, to invest in Social Bureau business of Blockchain Prime Holding Company Limited, which operates a platform development business using Blockchain technology and Artificial Intelligence by enter into share subscription agreement of Blockchain Prime Holding's newly issued ordinary shares of 200,000 ordinary shares with a par value of Baht 100 each. The value of this share subscription is equal to Baht 20 million, or equivalent to 20 percent of newly registered shares capital of Blockchain Prime Holding Company Limited. On 19 January 2022, the subsidiary company has successfully signed the share subscription agreement with such company.
- 33.3 Approve Inno Hub Company Limited, a subsidiary company, to invest in shares of Battlelab Venture Company Limited, which operates an online game service platform, with investment value of not more than Baht 23 million.
- 33.4 Approve the increase in the registered share capital of Inno Hub Co., Ltd., a subsidiary company, from Baht 10 million (1,000,000 ordinary shares of Baht 10 each) to Baht 50 million (5,000,000 ordinary shares of Baht 10 each) through an issuance of 4,000,000 additional ordinary shares at a par value of Baht 10 each, totaling Baht 4 million. The subsidiary company fully called-up the share capital, and the Company fully paid the share subscription on 8 February 2022. The subsidiary company has registered the share capital increase with the Department of Business Development, Ministry of Commerce on 14 February 2022.

34. Reclassification

Certain accounts in the statement of comprehensive income for the year ended 31 December 2020 were reclassified to conform with current year's classification as follows:

(Unit: Thousand Baht)

	Consolidated		Separate	
	financial statements		financial statements	
	As	As previously	As	As previously
	reclassified	reported	reclassified	reported
Other income	790	6,256	1,286	7,066
Other expenses	103	47,585	19,829	67,311
Finance income	5,466	-	5,780	-
Impairment loss on financial assets	47,482	-	47,482	-

The reclassifications had no effect to previously reported loss or shareholders' equity.

35. Approval of financial statements

These financial statements were authorised for issue by the Company's authorised directors on 22 February 2022.