One to One Contacts Public Company Limited and its subsidiaries Report and consolidated interim financial statements For the three-month and six-month period ended 30 June 2018 Independent Auditor's Report on Review of Interim Financial Information

To the Shareholders of One to One Contacts Public Company Limited

I have reviewed the accompanying consolidated statement of financial position of One to One Contacts Public Company Limited and its subsidiaries as at 30 June 2018, the related consolidated statements of comprehensive income for the three-month and six-month periods ended 30 June 2018, and the related consolidated statements of changes in shareholders' equity and cash flows for the six-month periods ended 30 June 2018, as well as the condensed notes to the consolidated financial statements. I have also reviewed the separate financial information of One to One Contacts Public Company Limited for the same period. Management is responsible for the preparation and presentation of this interim financial information in accordance with Thai Accounting Standard 34 Interim Financial Reporting. My responsibility is to express a conclusion on this interim financial information based on my review.

Scope of Review

I conducted my review in accordance with Thai Standard on Review Engagements 2410, Review of Interim Financial Information Performed by the Independent Auditor of the Entity. A review of interim financial information consists of making inquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Thai Standards on Auditing and consequently does not enable me to obtain assurance that I would become aware of all significant matters that might be identified in an audit. Accordingly, I do not express an audit opinion.

Conclusion

Based on my review, nothing has come to my attention that causes me to believe that the accompanying interim financial information is not prepared, in all material respects, in accordance with Thai Accounting Standard 34 Interim Financial Reporting.

Siriwan Suratepin
Certified Public Accountant (Thailand) No. 4604

EY Office Limited

Bangkok: 7 August 2018

One to One Contacts Public Company Limited and its subsidiaries Statement of financial positon

As at 30 June 2018

(Unit: Thousand Baht)

		Consolidated financial statements		Separate financial statements		
		30 June 2018	31 December 2017	30 June 2018	31 December 2017	
	<u>Note</u>	(Unaudited	(Audited)	(Unaudited	(Audited)	
		but reviewed)		but reviewed)		
Assets						
Current assets						
Cash and cash equivalents	3	470,578	486,495	463,841	483,699	
Temporary investment in trading securities	4	615	610	615	610	
Trade and other receivables	5	243,304	219,904	245,141	222,275	
Accrued income	6	74,713	82,495	74,713	82,538	
Inventories		2,869	4,554	2,793	4,554	
Other current assets	7	35,987	31,344	35,726	31,212	
Total current assets		828,066	825,402	822,829	824,888	
Non-current assets						
Investment in subsidiaries	8	-	-	19,786	15,786	
Equipment	9	58,494	69,489	57,492	67,935	
Intangible assets	10	24,718	26,379	24,292	25,868	
Deferred tax assets		11,516	15,420	11,516	15,420	
Other non-current assets		9,126	9,834	8,685	9,400	
Total non-current assets		103,854	121,122	121,771	134,409	
Total assets		931,920	946,524	944,600	959,297	

Statement of financial positon (continued)

As at 30 June 2018

(Unit: Thousand Baht)

		Consolidated fin	ancial statements	Separate financial statements		
		30 June 2018	31 December 2017	30 June 2018	31 December 2017	
	<u>Note</u>	(Unaudited	(Audited)	(Unaudited	(Audited)	
		but reviewed)		but reviewed)		
Liabilities and shareholders' equity						
Current liabilities						
Trade and other payables	11	34,928	47,570	34,489	46,971	
Income tax payable		15	5	-	-	
Other current liabilities	12	21,993	22,338	20,638	22,311	
Total current liabilities		56,936	69,913	55,127	69,282	
Non-current liabilities						
Provision for long-term employee benefits		11,140	10,501	11,140	10,501	
Other non-current liabilities		2,616	2,640	2,614	2,638	
Total non-current liabilities		13,756	13,141	13,754	13,139	
Total liabilities		70,692	83,054	68,881	82,421	
Shareholders' equity						
Share capital						
Registered						
280,000,000 ordinary shares of Baht 1 each		280,000	280,000	280,000	280,000	
Issued and fully paid up						
280,000,000 ordinary shares of Baht 1 each		280,000	280,000	280,000	280,000	
Share premium		304,419	304,419	304,419	304,419	
Retained earnings						
Appropriated - statutory reserve		24,000	24,000	24,000	24,000	
Unappropriated		252,607	254,992	267,300	268,457	
Other components of shareholders' equity		202	59	-	<u>-</u>	
Total shareholders' equity		861,228	863,470	875,719	876,876	
Total liabilities and shareholders' equity		931,920	946,524	944,600	959,297	

The accompanying notes are an integral part of the financial statements.

Directors

One to One Contacts Public Company Limited and its subsidiaries Statement of comprehensive income

For the three-month period ended 30 June 2018

(Unit: Thousand Baht except earnings per share expressed in Baht)

		Consolidated finar	ncial statements	Separate financia	statements
	Note	2018	2017	<u>2018</u>	<u>2017</u>
Profit or loss:					
Revenues					
Service income		176,476	204,062	175,158	202,408
Revenues from contract work		896	-	896	-
Other income		2,134	3,947	2,260	4,066
Total revenues		179,506	208,009	178,314	206,474
Expenses					
Cost of services		146,872	179,111	145,926	177,801
Cost of contract work		383	-	383	-
Selling expenses		262	1,077	262	1,077
Administrative expenses		19,830	15,006	18,969	14,057
Other expenses		876		876	
Total expenses		168,223	195,194	166,416	192,935
Profit before finance cost					
and income tax expenses		11,283	12,815	11,898	13,539
Finance cost		(48)	(42)	(45)	(41)
Profit before income tax expenses		11,235	12,773	11,853	13,498
Income tax expenses	13	(2,131)	(2,365)	(2,108)	(2,353)
Profit for the period		9,104	10,408	9,745	11,145
Other comprehensive income:					
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods:					
Exchange differences on translation of					
financial statements in foreign currency		184	(27)		
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods		184	(27)	<u> </u>	
Other comprehensive income for the period		184	(27)	<u> </u>	<u>-</u>
Total comprehensive income for the period		9,288	10,381	9,745	11,145
Basic earnings per share	14				
Profit attributable to equity holders of the Company		0.03	0.04	0.04	0.04
Weighted average number of ordinary share					
(Thousand shares)		280,000	280,000	280,000	280,000

One to One Contacts Public Company Limited and its subsidiaries Statement of comprehensive income

For the six-month period ended 30 June 2018

(Unit: Thousand Baht except earnings per share expressed in Baht)

		`	•		,
		Consolidated finance	cial statements	Separate financia	statements
	<u>Note</u>	<u>2018</u>	<u>2017</u>	<u>2018</u>	<u>2017</u>
Profit or loss:					
Revenues					
Service income		343,426	443,839	340,817	440,627
Revenues from contract work		2,101	1,180	2,101	-
Other income		3,969	5,395	4,201	5,735
Total revenues		349,496	450,414	347,119	446,362
Expenses					
Cost of services		284,547	370,627	282,681	368,089
Cost of contract work		1,447	885	1,447	-
Selling expenses		541	1,833	541	1,833
Administrative expenses		40,589	32,987	38,894	31,123
Other expenses		1,156	<u> </u>	1,156	
Total expenses		328,280	406,332	324,719	401,045
Profit before finance cost					
and income tax expenses		21,216	44,082	22,400	45,317
Finance cost		(59)	(63)	(53)	(55)
Profit before income tax expenses		21,157	44,019	22,347	45,262
Income tax expenses	13	(3,942)	(8,127)	(3,904)	(8,089)
Profit for the period		17,215	35,892	18,443	37,173
Other comprehensive income:					
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods:					
Exchange differences on translation of					
financial statements in foreign currency		143	(195)		
Other comprehensive income to be reclassified to					
profit or loss in subsequent periods		143	(195)		
Other comprehensive income for the period		143	(195)		
Total comprehensive income for the period		17,358	35,697	18,443	37,173
Basic earnings per share	14				
Profit attributable to equity holders of the Company		0.06	0.13	0.07	0.13
Weighted average number of ordinary share					
(Thousand shares)		280,000	280,000	280,000	280,000

Statement of changes in shareholders' equity

For the six-month period ended 30 June 2018

(Unit: Thousand Baht)

			Consolidated fir	nancial stateme	nts	
					Other components	
					of equity	
					Exchange differences	
	Issued and		Retained	earnings	on translation of	Total
	paid up		Appropriated -		financial statements	shareholders'
	share capital	Share premium	statutory reserve	Unappropriated	in foreign currency	equity
Balance as at 1 January 2017	280,000	304,419	21,300	268,462	307	874,488
Profit for the period	-	-	-	35,892	-	35,892
Other comprehensive income						
for the period					(195)	(195)
Total comprehensive income						
for the period	-	-	-	35,892	(195)	35,697
Dividend paid (Note 15)				(42,000)		(42,000)
Balance as at 30 June 2017	280,000	304,419	21,300	262,354	112	868,185
Balance as at 1 January 2018	280,000	304,419	24,000	254,992	59	863,470
Profit for the period	-	-	-	17,215	-	17,215
Other comprehensive income						
for the period					143	143
Total comprehensive income						
for the period	-	-	-	17,215	143	17,358
Dividend paid (Note 15)				(19,600)		(19,600)
Balance as at 30 June 2018	280,000	304,419	24,000	252,607	202	861,228

Statement of changes in shareholders' equity (continued)

For the six-month period ended 30 June 2018

(Unit: Thousand Baht)

	Separate financial statements					
	Issued and		Retained	Total		
	paid up		Appropriated -		shareholders'	
	share capital	Share premium	statutory reserve	Unappropriated	equity	
Balance as at 1 January 2017	280,000	304,419	21,300	278,950	884,669	
Profit for the period	-	-	-	37,173	37,173	
Other comprehensive income for the period						
Total comprehensive income for the period	-	-	-	37,173	37,173	
Dividend paid (Note 15)				(42,000)	(42,000)	
Balance as at 30 June 2017	280,000	304,419	21,300	274,123	879,842	
Balance as at 1 January 2018	280,000	304,419	24,000	268,457	876,876	
Profit for the period	-	-	-	18,443	18,443	
Other comprehensive income for the period						
Total comprehensive income for the period	-	-	-	18,443	18,443	
Dividend paid (Note 15)				(19,600)	(19,600)	
Balance as at 30 June 2018	280,000	304,419	24,000	267,300	875,719	

Cash flow statement

For the six-month period ended 30 June 2018

(Unit: Thousand Baht)

		Consolidated financial statements		Separate financial statements	
	<u>Note</u>	<u>2018</u>	<u>2017</u>	<u>2018</u>	<u>2017</u>
Cash flows from operating activities					
Profit before tax		21,157	44,019	22,347	45,262
Adjustments to reconcile profit before tax to net ca	ash				
provided by (paid from) operating activities:					
Depreciation and amortisation	9, 10	16,815	45,376	16,178	44,607
Allowance for doubtful accounts	5	561	-	561	-
(Gain) loss on change in value of temporary					
investment in trading securities	4	595	(30)	595	(30)
Provision for long-term employee benefits		639	1,157	639	1,157
Unrealised (gain) loss on exchange		8	(9)	(28)	215
Interest income		(2,935)	(2,063)	(2,933)	(2,058)
Profit from operating activities before					
changes in operating assets and liabilities		36,840	88,450	37,359	89,153
Operating assets (increase) decrease					
Trade and other receivables		(23,961)	16,820	(23,391)	17,911
Accrued income		7,782	33,838	7,825	33,649
Inventories		1,685	2,359	1,761	2,359
Other current assets		2,811	(812)	2,993	(478)
Other assets		708	1,510	715	1,513
Operating liabilities decrease					
Trade and other payables		(12,767)	(28,746)	(12,607)	(28,795)
Other current liabilities		(345)	(903)	(1,673)	(876)
Other non current liabilities		(24)		(24)	
Cash flows from operating activities		12,729	112,516	12,958	114,436
Cash received from withholding tax refundable		53	-	-	-
Cash paid for income tax		(7,535)	(12,462)	(7,507)	(12,395)
Net cash flows from operating activities		5,247	100,054	5,451	102,041

Cash flow statement (continued)

For the six-month period ended 30 June 2018

(Unit: Thousand Baht)

		Consolidated financial statements		Separate financial statements	
	<u>Note</u>	<u>2018</u>	<u>2017</u>	<u>2018</u>	<u>2017</u>
Cash flows from investing activities					
Cash received from interest income		2,935	2,063	2,933	2,058
Cash outflows from purchase temporary					
investment in trading securities	4	(600)	-	(600)	-
Cash paid for investment in subsidiaries	8	-	-	(4,000)	-
Cash paid for acquisitions of equipment					
and intangible assets	9,10	(4,042)	(7,602)	(4,042)	(7,602)
Net cash flows used in investing activities		(1,707)	(5,539)	(5,709)	(5,544)
Cash flows from financing activities					
Dividend paid	15	(19,600)	(42,000)	(19,600)	(42,000)
Net cash flows used in financing activities		(19,600)	(42,000)	(19,600)	(42,000)
Increase (decrease) in translation adjustme	ents	143	(23)		
Net increase (decrease) in cash and cash e	quivalents	(15,917)	52,492	(19,858)	54,497
Cash and cash equivalents at beginning of the	period	486,495	350,139	483,699	344,968
Cash and cash equivalents at end of the pe	eriod	470,578	402,631	463,841	399,465
Supplement disclosures of cash flows info	rmation				
Non-cash items					
Increase in payable for equipment					
and intangible assets	9,10	117	1,417	117	1,417

One to One Contacts Public Company Limited and its subsidiaries Notes to consolidated interim financial statements For the three-month and six-month period ended 30 June 2018

1. General information

1.1 Corporate information

One to One Contacts Public Company Limited ("the Company") is a public company incorporated and domiciled in Thailand. Its parent company is Samart Corporation Public Company Limited which was incorporated in Thailand. The Company is principally engaged in providing customer contact center services. Its registered address is at 99/19, Moo 4, Software Park Building, 17th Floor, Chaengwattana Road, Klong Glur, Pak-Kred, Nonthaburi.

1.2 Basis for the preparation of interim financial statements

These interim financial statements are prepared in accordance with Thai Accounting Standard No. 34 "Interim Financial Reporting", with the Company choosing to present condensed interim financial statements. However, the Company has presented the statements of financial position, comprehensive income, changes in shareholders' equity, and cash flows in the same format as that used for the annual financial statements.

The interim financial statements are intended to provide information additional to that included in the latest annual financial statements. Accordingly, they focus on new activities, events, and circumstances so as not to duplicate information previously reported. These interim financial statements should therefore be read in conjunction with the latest annual financial statements.

The interim financial statements in Thai language are the official statutory financial statements of the Company. The interim financial statements in English language have been translated from the Thai language interim financial statements.

1.3 Basis of consolidation

These consolidated interim financial statements include the financial statements of One to One Contacts Public Company Limited and its subsidiaries and have been prepared on the same basis as that applied for the consolidated financial statements for the year ended 31 December 2017. There have been no structural changes related to subsidiaries during the current period except as discussed in Note 8 to the financial statements.

1.4 New financial reporting standards

(a) Financial reporting standards that became effective in the current year

During the period, the Company and its subsidiaries have adopted the revised financial reporting standards and interpretations (revised 2017) which are effective for fiscal years beginning on or after 1 January 2018. These financial reporting standards were aimed at alignment with the corresponding International Financial Reporting Standards with most of the changes and clarifications directed towards disclosures in the notes to financial statements. The adoption of these financial reporting standards does not have any significant impact on the Company and its subsidiaries' financial statements.

(b) Financial reporting standard that will become effective in the future

During the period, the Federation of Accounting Professions issued the financial reporting standard TFRS 15 Revenue from Contracts with Customers, which is effective for fiscal years beginning on or after 1 January 2019. Key principles of this standard are summarized below.

TFRS 15 Revenue from Contracts with Customers

TFRS 15 supersedes TAS 11 Construction Contracts and TAS 18 Revenue, together with related Interpretations. Entities are to apply this standard to all contracts with customers unless those contracts fall within the scope of other standards. The standard establishes a five-step model to account for revenue arising from contracts with customers, with revenue being recognized at an amount that reflects the consideration to which an entity expects to be entitled in exchange for transferring goods or services to a customer. The standard requires entities to exercise judgement, taking into consideration all of the relevant facts and circumstances when applying each step of the model.

At present, the management of the Company and its subsidiaries is evaluating the impact of this standard to the financial statements in the year when it is adopted.

1.5 Significant accounting policies

The interim financial statements are prepared using the same accounting policies and methods of computation as were used for the financial statements for the year ended 31 December 2017.

2. Related party transactions

During the periods, the Company and its subsidiaries had significant business transactions with related parties. Such transactions, which are summarised below, arose in the ordinary course of business and were concluded on commercial terms and bases agreed upon between the Company and its related parties. The pricing policies for these related party transactions are summarised as follows:

- Sales and service prices are determined at market price, if there is unknown market price, sales price will be determined at cost plus a margin not over 15 percent. However, the pricing policy is subject to change depending on the type of business and market competition at the time being.
- 2. Outsourced Contact Center Services are determined at cost plus a margin not less than 10 percent.
- 3. IT service fees expenses to parent company are charged at the amount stated in the agreement which parent company sets base on cost plus a margin not over 5 percent.
- 4. Management fees and rental expenses are charged at the amount stated in the agreement.
- 5. Other service income and expenses are charged at a mutually agreed price.
- 6. Guarantee fee is charged between the parties at a rate of 0.3 percent per annum.
- 7. Directors and management's benefit expenses are charged as approved by shareholders' meeting or contractually agreed price.

Significant business transactions between the Company and its related parties are as follows:

(Unit: Thousand Baht)

	For the three-month periods ended 30 June				
	Consol	lidated	Separate financial statements		
	financial st	tatements			
	2018	2017	2018	2017	
Transactions with subsidiary company	_				
(eliminate from the consolidated					
financial statements)					
Other income	-	-	130	131	
Transactions with parent company					
Service income	88	142	88	142	
Cost of services	119	276	119	276	
Management fee expenses	1,200	1,200	1,200	1,200	
IT service fee expenses	3,857	3,857	3,857	3,857	
Acquisitions of fixed assets	2	-	2	-	
Other expenses	1	5	1	5	
Transactions with related companies					
Sales and service income	5,298	8,824	5,298	8,824	
Purchase of goods and service	1,457	1,759	1,457	1,759	
Acquisitions of fixed assets	23	17	23	17	
Rental and utility expenses	2,445	3,245	2,445	3,245	
Other expenses	155	173	155	173	

(Unit: Thousand Baht)

	For the six-month periods ended 30 June				
	Consoli	dated	Separate financial statements		
_	financial sta	atements			
_	2018	2017	2018	2017	
Transactions with subsidiary company					
(eliminate from the consolidated					
financial statements)					
Other income	-	-	261	349	
Transactions with parent company					
Service income	230	409	230	409	
Cost of services	266	552	266	552	
Management fee expenses	2,400	2,400	2,400	2,400	
IT service fee expenses	7,713	7,713	7,713	7,713	
Acquisitions of fixed assets	2	-	2	-	
Other expenses	2	21	2	21	
Transactions with related companies					
Sales and service income	11,058	18,230	11,058	18,230	
Purchase of goods and service	2,924	3,601	2,924	3,601	
Acquisitions of fixed assets	31	17	31	17	
Rental and utility expenses	4,890	6,383	4,890	6,383	
Other expenses	366	412	366	412	

The balances of the accounts as at 30 June 2018 and 31 December 2017 between the Company and its related parties are as follows:

			(Unit: Thousand Baht)		
	Consc	olidated	Sepa	arate	
	financial	financial statements		statements	
	30 June	31 December	30 June	31 December	
	2018	2017	2018	2017	
Trade accounts receivable					
- related parties (Note 5)					
Parent company	31	51	31	51	
Related companies (related by					
shareholders and/or directors)	7,740	12,624	7,740	12,624	
Total trade accounts receivable -					
related parties	7,771	12,675	7,771	12,675	

		olidated	Sep	housand Baht) arate statements
	30 June	31 December	30 June	31 December
	2018	2017	2018	2017
Other receivables - related parties				
(Note 5)				
Subsidiary companies			2,967	2,838
Total other receivables - related parties			2,967	2,838
Accrued income - related parties				
(Note 6)				
Subsidiary companies	-	-	-	43
Related companies (related by				
shareholders and directors)	1,700	2,456	1,700	2,456
Total accrued income - related parties	1,700	2,456	1,700	2,499
Deposit - related parties				
Related companies (related by				
shareholders and/or directors)	2,004	2,004	2,004	2,004
Total deposit - related parties	2,004	2,004	2,004	2,004
Trade accounts payable - related parties				
(Note 11)				
Parent company	75	75	75	75
Related companies				
(related by shareholders and directors)	2,001	3,162	2,001	3,162
Total trade accounts payable - related				
parties	2,076	3,237	2,076	3,237
Other payables - related parties				
(Note 11)				
Parent company	3,398	4,030	3,398	4,030
Related companies				
(related by shareholders and directors)	28	34	28	34
Total other payables - related parties	3,426	4,064	3,426	4,064
Customer deposit - related parties				
Related companies (related by				
shareholders and directors)	505	505	505	505

Directors and management's benefits

During the three-month and six-month periods ended 30 June 2018 and 2017, the Company had employee benefit expenses payable to their directors and management as below.

(Unit: Thousand Baht) Consolidated and Separate financial statements For the three-month For the six-month periods ended 30 June periods ended 30 June <u>2018</u> <u>2017</u> <u>2018</u> <u>2017</u> Short-term employee benefits 3,445 2,393 6,108 6,602 19 28 34 54 Post-employment benefits 2,421 3,464 6,142 6,656 Total

Agreements with related parties

Long-term rental and service agreements with related companies

a) The Company entered into office space rental and facility service agreements with a related company for its operation. These contracts were expired in April 2020. The Company has to pay a monthly rental and service fee approximately Baht 0.8 million. (2017: Baht 0.8 million)

The commitment under the operating lease agreements with the related party are disclosed in Note 17.1 to the financial statements.

Service and management agreements with the parent company

- b) In January 2018, the Company entered into a one-year management agreement with Samart Corporation Public Company Limited, the parent company under which the Company has to pay a monthly service fee of Baht 0.4 million (2017: Baht 0.4 million).
- c) In May 2018, the Company entered into one-year information technology management agreement with Samart Corporation Public Company Limited, the parent company. The Company has to pay a monthly service fee of Baht 1.3 million (2017: Baht 1.3 million).

3. Cash and cash equivalents

			(Unit:	Thousand Baht)		
	Conso	olidated	Separate			
	financial	statements	financial statements			
	30 June	31 December	30 June	31 December		
	2018	2017	2018	2017		
Cash	179	117	158	102		
Bank deposits	470,399	486,378	463,683	483,597		
Total	470,578	486,495	463,841	483,699		

As at 30 June 2018, bank deposits carried interests between 0.10 and 1.30 percent per annum (31 December 2017: 0.10 and 1.30 percent per annum).

4. Temporary investment in trading securities

Movement of the temporary investment in trading securities account during the six-month period ended 30 June 2018 are summarised below.

	(Unit: Thousand Baht)
	Consolidated and
	Separate
	financial statements
Balance as at 31 December 2017	610
Add: Purchase	600
Less: Loss on change in value	(595)
Balance as at 30 June 2018	615

5. Trade and other receivables

(Unit: Thousand Baht)

	Consolidated fina	ncial statements	Separate finance	Separate financial statements		
	30 June	31 December	30 June	31 December		
	2018	2017	2018	2017		
Trade accounts receivable - related						
parties (Note 2)						
Aged on the basis of due dates						
Not yet due	1,346	4,289	1,346	4,289		
Past due						
Up to 3 months	3,805	5,477	3,805	5,477		
3 - 6 months	2,480	2,752	2,480	2,752		
6 - 12 months	140	157	140	157		
Total trade accounts receivable - related			_			
parties	7,771	12,675	7,771	12,675		
Trade accounts receivable - unrelated						
<u>parties</u>						
Aged on the basis of due dates						
Not yet due	60,606	58,209	59,799	57,742		
Past due						
Up to 3 months	57,488	44,337	57,165	44,337		
3 - 6 months	33,311	25,381	33,311	25,381		
6 - 12 months	10,040	4,536	10,040	4,536		
Over 12 months	74,645	74,645	74,645	74,645		
Total trade accounts receivable -						
unrelated parties	236,090	207,108	234,960	206,641		
Less: Allowance for doubtful accounts	(561)		(561)			
Trade accounts receivable - unrelated						
parties - net	235,529	207,108	234,399	206,641		
Total trade accounts receivable	243,300	219,783	242,170	219,316		
Other receivables						
Other receivables - related parties (Note 2)	-	-	2,967	2,838		
Other receivables	4	121	4	121		
Total other receivables	4	121	2,971	2,959		
Total trade and other receivables	243,304	219,904	245,141	222,275		

....

On 2 November 2015, the Company filed a lawsuit with the Civil Court, seeking settlement of a government agency as a trade account receivable (unrelated party) that was past due totaling approximately Baht 78.4 million (included accrued income amounted to approximately Baht 3.7 million) for contact center service. On 21 November 2016, the Civil Court ordered that such government agency has to repay the full amount of debt, with interest charged, to the Company. Later, on 19 January 2017, the government agency appealed against the Civil Court's verdict and on 15 August 2017, the Appeal Court affirmed the judgment of the Court of First Instance and such government agency is to repay the full amount of debt, with interest charged, to the Company. Subsequently, on 13 September 2017, the government agency appealed against the Appeal Court's verdict and filed an appeal with the Supreme Court. And, on 3 January 2018, the Supreme Court accepted the government agency's appeal against the verdict of the Appeal Court. Presently, the case is under consideration of the Supreme Court. However, the Company's management believes that full settlement will be received. Therefore, as at 30 June 2018, the Company has not set aside any allowance for doubtful accounts for such debtor.

6. Accrued income

			(Unit: Thousand Baht)			
	Conso	olidated	Separate			
<u>-</u>	financial	statements	financial statements			
	30 June	31 December	30 June	31 December		
_	2018	2017	2018	2017		
Accrued income - related parties (Note 2)						
Aged on the basis of recorded dates						
Up to 3 months	1,700	2,456	1,700	2,499		
Total accrued income - related parties	1,700	2,456	1,700	2,499		
Accrued income - unrelated parties						
Aged on the basis of recorded dates						
Up to 3 months	69,071	76,093	69,071	76,093		
3 - 6 months	133	204	133	204		
6 - 12 months	67	-	67	-		
Over 12 months	3,742	3,742	3,742	3,742		
Total accrued income - unrelated parties	73,013	80,039	73,013	80,039		
Total	74,713	82,495	74,713	82,538		

...

7. Other current assets

			(Unit: Th	nousand Baht)	
	Cons	olidated	Separate		
	financial statements		financial	statements	
	30 June	30 June 31 December		31 December	
	2018	2017	2018	2017	
Withholding tax deducted at source	24,439	16,985	24,400	16,893	
Prepaid expenses	9,733	12,375	9,511	12,335	
Undue input value added tax	479	948	479	948	
Others	1,336	1,036	1,336	1,036	
Total	35,987	31,344	35,726	31,212	

8. Investments in subsidiaries

Details of investments in subsidiaries as presented in separate financial statements are as follows:

								(Uı	nit: Thous	and Bant)
			Chara	haldina				ance for	, ,	amounts
				holding	_			ment of		on cost
Company's name	Paid-u	p capital	perce	entage	С	ost	inves	stment	meth	od-net
	30	31	30	31	30	31	30	31	30	31
	June	December	June	December	June	December	June	December	June	December
	2018	2017	2018	2017	2018	2017	2018	2017	2018	2017
•			(%)	(%)						
One to One	Baht 2	Baht 1	100	100	2,000	1,000	(35)	(35)	1,965	965
Professional	Million	Million								
Company Limited	440.000	4.40.000	400	400	44.004	44.004			44.004	44.004
One to One (Cambodia)	440,000 USD	440,000 USD	100	100	14,821	14,821	-	-	14,821	14,821
Company Limited										
Inno Hub Company	Baht 3	-	100	_	3,000	-	-	-	3,000	-
Limited	Million									
Total					19,821	15,821	(35)	(35)	19,786	15,786

8.1 Establishment of new company

On 23 February 2018 a meeting of the Board of Director of the Company passed a resolution to approve the establishment of a new subsidiary under the name "Inno Hub Company Limited.", to provide research and development related to software program, robot, equipment, tooling and artefact innovation, with a registered share capital totalling Baht 3 million (consisting of 300,000 ordinary shares of Baht 10 each) in which, the Company hold a 100 percent interest. The Company registered the establishment of the new subsidiary company with the Ministry of Commerce on 6 March 2018. The share capital was fully paid in May 2018.

8.2 Addition registered share capital

On 27 April 2018, a meeting of Annual General Meeting of One to One Professional Company Limited, a subsidiary company, passed a resolution to approve the increase of its share capital from Baht 1 million (100,000 ordinary shares of Baht 10 each) to Baht 2 million (200,000 ordinary shares of Baht 10 each) through an issuance of addition 100,000 ordinary shares of Baht 10 each. The subsidiary company registered the addition share capital with the Ministry of Commerce on 9 May 2018. The Company share capital was fully paid in May 2018.

9. Equipment

Movements of equipment account during the six-month period ended 30 June 2018 were summarised below.

	(Un	it: Thousand Baht)
	Consolidated	Separate
	financial	financial
	statements	statements
Net book value as at 31 December 2017	69,489	67,935
Acquisitions during the period - at cost		
Increase in accounts payable for purchase of		
equipment during the period	144	144
Cash paid for acquisitions of equipment	3,060	3,060
Total	3,204	3,204
Depreciation for the period	(14,196)	(13,647)
Exchange differences on translation of financial		
statements in foreign currencies	(3)	
Net book value as at 30 June 2018	58,494	57,492

10. Intangible assets

Movement of intangible assets account (computer software) during the six-month period ended 30 June 2018 were summarised below.

	(Unit: Thousand Bal				
	Consolidated	Separate			
	financial	financial			
	statements	statements			
Net book value as at 31 December 2017	26,379	25,868			
Acquisitions during the period - at cost					
Decrease in account payable for purchase of					
intangible assets during the period	(27)	(27)			
Cash paid for acquisitions of intangible assets	982	982			
Total	955	955			
Amortisation for the period	(2,619)	(2,531)			
Exchange differences on translation of financial					
statements in foreign currencies	3				
Net book value as at 30 June 2018	24,718	24,292			

11. Trade and other payables

(Unit: Thousand Baht)

	Cons	olidated	Separate		
	financial	statements	financial	statements	
	30 June	31 December	30 June	31 December	
	2018	2017	2018	2017	
Trade accounts payable - unrelated parties	3,930	5,910	3,930	5,910	
Trade accounts payable - related parties (Note 2)	2,076	3,237	2,076	3,237	
Other payables - unrelated parties	1,798	1,382	1,667	1,338	
Other payables - related parties (Note 2)	3,426	4,064	3,426	4,064	
Accrued project cost	1,191	2,580	1,191	2,580	
Accrued expenses	22,507	30,397	22,199	29,842	
Total trade and other payables	34,928	47,570	34,489	46,971	

12. Other current liabilities

(Unit: Thousand Baht)

		•			
Consolidated financial statements		Separate financial statements			
				30 June 31 December	
2018	2017	2018	2017		
15,481	14,191	15,500	14,205		
3,565	6,164	3,451	6,140		
2,947	1,983	1,687	1,966		
21,993	22,338	20,638	22,311		
	financial 30 June 2018 15,481 3,565 2,947	financial statements 30 June 31 December 2018 2017 15,481 14,191 3,565 6,164 2,947 1,983	financial statements financial 30 June 31 December 30 June 2018 2017 2018 15,481 14,191 15,500 3,565 6,164 3,451 2,947 1,983 1,687		

13. Income tax

Interim corporate income tax is calculated on profit before income tax for the period, using the estimated effective tax rate for the year.

Income tax expenses for the three-month and six-month periods ended 30 June 2018 and 2017 are made up as follows:

(Unit: Thousand Baht)

	For the three-month periods ended 30 June			
	Conso	lidated	Sepa	arate
	financial s	financial statements financia		tatements
	2018	2017	2018	2017
Current income tax:				
Interim corporate income tax charge	23	2,508	-	2,496
Deferred tax:				
Relating to origination and reversal				
of temporary differences	2,108	(143)	2,108	(143)
Income tax expenses reported in				
the income statement	2,131	2,365	2,108	2,353

(Unit: Thousand Baht)

For the six-month periods ended 30 June

Consolidated financial statements		Separate financial statements		
				2018
38	8,879	-	8,841	
3,904	(752)	3,904	(752)	
3,942	8,127	3,904	8,089	
	financial s 2018 38 3,904	financial statements 2018 2017 38 8,879 3,904 (752)	financial statements financial statements 2018 2017 2018 38 8,879 - 3,904 (752) 3,904	

14. Earnings per share

Basic earnings per share is calculated by dividing profit for the period (excluding other comprehensive income) by the weighted average number of ordinary shares in issue during the period.

15. Dividends

			Dividends	
<u>-</u>	Approved by	Total dividends	per share	Paid on
		(Million)	(Baht)	
2018				
Dividends from 2017 earnings	Annual General			
	Meeting of the			
	shareholders on			
	27 April 2018	42.0	0.15	
Less: Interim dividend on	A meeting of Board of			
earnings for the period	Directors on			
as from January to	8 August 2017			
June 2017		(22.4)	(0.08)	5 September 2017
Dividends from income for				
the year 2017 paid in 2018		19.6	0.07	21 May 2018
2017				
Dividends from 2016 earnings	Annual General			
	Meeting of the			
	shareholders on			
	19 April 2017	64.4	0.23	
Less: Interim dividend on	A meeting of Board of			
earnings for the period	Directors on			
as from January to	8 August 2016			
June 2016		(22.4)	(0.08)	2 September 2016
Dividends from income for				
the year 2016 paid in 2017		42.0	0.15	15 May 2017

16. Segment information

The Company and its subsidiaries are organised into business units based on its products and services. During the current period, the Company and its subsidiaries have not changed the organisation of their reportable segments.

The following tables present revenue and profit information regarding the Company and its subsidiaries' operating segments for the thee-month and six-month periods ended 30 June 2018 and 2017, respectively.

(Unit: Thousand Baht)

	For the three-month periods ended 30 June									
	Outsource	ed Contact								
	Center Services and		Turnkey Total		Total reportable		Adjustments and			
	System M	aintenance	Solutions		segments		eliminations		Consolidated	
	2018	2017	2018	<u>2017</u>	<u>2018</u>	<u>2017</u>	2018	<u>2017</u>	<u>2018</u>	2017
Contract work and service	:									
income										
Revenue from external										
customers	171,090	195,096	896	-	171,986	195,096	-	-	171,986	195,096
Revenue from related										
parties	5,386	8,966		-	5,386	8,966		-	5,386	8,966
Total contract work and										
service income	176,476	204,062	896	-	177,372	204,062	-	-	177,372	204,062
Cost of contract work										
and services	(146,872)	(179,196)	(383)	-	(147,255)	(179,196)		85	(147,255)	(179,111)
Segment profit	29,604	24,866	513	-	30,117	24,866		85	30,117	24,951
Other income									2,134	3,947
Selling expenses									(262)	(1,077)
Administrative expenses									(19,830)	(15,006)
Other expenses									(876)	-
Finance cost									(48)	(42)
Profit before income tax										
expenses									11,235	12,773
Income tax expenses									(2,131)	(2,365)
Profit for the period									9,104	10,408

(Unit: Thousand Baht)

									(Unit: Thou	isand Bant)
	For the six-month periods ended 30 June									
	Outsourc	ed Contact								
	Center Se	ervices and	Turnkey Total		Total reportable		Adjustments and			
	System M	aintenance	Solutions		segments		eliminations		Consolidated	
	<u>2018</u>	<u>2017</u>	<u>2018</u>	<u>2017</u>	<u>2018</u>	<u>2017</u>	<u>2018</u>	2017	<u>2018</u>	<u>2017</u>
Contract work and service										
income										
Revenue from external										
customers	332,138	425,200	2,101	1,180	334,239	426,380	-	-	334,239	426,380
Revenue from related										
parties	11,288	18,639			11,288	18,639			11,288	18,639
Total contract work and										
service income	343,426	443,839	2,101	1,180	345,527	445,019	-	-	345,527	445,019
Cost of contract work										
and services	(284,547)	(370,885)	(1,447)	(885)	(285,994)	(371,770)		258	(285,994)	(371,512)
Segment profit	58,879	72,954	654	295	59,533	73,249		258	59,533	73,507
Other income									3,969	5,395
Selling expenses									(541)	(1,833)
Administrative expenses									(40,589)	(32,987)
Other expenses									(1,156)	-
Finance cost									(59)	(63)
Profit before income tax										
expenses									21,157	44,019
Income tax expenses									(3,942)	(8,127)

17. Commitments and contingent liabilities

The Company and its subsidiaries have commitments and contingent liabilities other than those disclosed in other notes to financial statements as follows:

17.1 Operating lease commitments

Profit for the period

The Company and its subsidiaries have entered into several lease agreements in respect of the rental and services. The terms of agreements are generally between 1 and 3 years.

17,215

35,892

Future minimum lease payments required under these non-cancellable operating leases contracts were as follows:

			(Unit: Million)		
	Cons	olidated	Separate		
	financial	statements	financial statements		
	30 June	31 December	30 June	31 December	
	2018	2017	2018	2017	
Currency: Baht					
Payable within					
1 year	21.2	29.3	21.0	29.3	
2 - 3 years	13.0	20.0	13.0	20.0	
	34.2	49.3	34.0	49.3	
Currency: US dollar					
Payable within					
1 year	0.06	0.06	-	-	
2 - 3 years	0.02	0.05	-		
	0.08	0.08 0.11			

17.2 Guarantees

As at 30 June 2018, there were outstanding bank guarantees of approximately Baht 76.8 million (31 December 2017: Baht 74.9 million) issued by banks on behalf of the Company in respect of certain performance bonds as required in the normal course of business. The details of bank guarantees are as follows:

		(Unit: Million Bah			
	Consolidate	Consolidated and Separate			
	financial	statements			
	30 June	31 December			
	2018	2017			
Performance guarantees	76.5	74.6			
Guarantee electricity use	0.3	0.3			
	76.8	74.9			

17.3 Foreign currency risk

The Company's and its subsidiaries' exposure to foreign currency risk arises mainly from advance to subsidiary and trading transactions that are denominated in foreign currencies.

The balances of financial assets and liabilities denominated in foreign currencies were summarised below.

	Consolidated		Se	eparate				
Foreign currency	financial statements		financia	l statements	Contractual exchange rate			
	30 June	30 June 31 December		31 December	30 June	31 December		
	2018	2017	2018	2017	2018	2017		
	(Million)		(N	lillion)	(Baht per 1 foreign currency unit)			
Financial assets								
US dollar	-	-	0.08	0.08	33.0065	32.4342		
Financial liabilities								
US dollar	0.02	0.02	0.02	0.02	33.3278	32.8472		

18. Fair value of financial instruments

As at 30 June 2018, the Company had the assets that were measured at fair value using different levels of inputs as follows:

(Unit: Million Baht)

Consolidated and separate financial statements

Level 1

Assets measured at fair value

Held for trade investments

During the current period, there were no transfers within the fair value hierarchy.

19. Approval of interim financial statements

Equity instruments

These interim financial statements were authorised for issue by the Company's authorised directors on 7 August 2018.

0.6